

800.com **Call Forwarding.** Everything You **Need to Know.**



How do I turn on call forwarding on an 800.com phone?

How To Activate Immediate Call Forwarding:

1. Within your 800.com online account, select Numbers from the left-hand side of your screen.
2. Select the number you wish to manage.
3. Scroll down to the Call Routing section and select the Standard option.
4. Enter in the 10 digit number you wish to forward calls to.
5. Adjust settings as desired.
6. Click Save.

How To Enable Selective Call Forwarding via the 800.com Website:

1. Within your 800.com online account, select Numbers from the left-hand side of your screen.
2. Select the number you wish to manage.
3. Scroll down to the Call Routing section and select the Sequential option.
4. Enter in the 10 digit number you wish to forward calls to.
5. Select a time frame and ring time.
6. Add additional forwarding numbers as desired.
7. Click Save.

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How To Deactivate:

1. Within your 800.com online account, select Numbers from the left-hand side of your screen.
2. Select the number you wish to manage.
3. Scroll down to the Call Routing section and remove the phone number you are currently forwarding calls to.

1. Get started

Start by forwarding your calls to SAS.

2. Check it

Call your business from another phone to ensure you're forwarded.

3. Have issues

Call your forward number directly to check if the line is working, and try to forward your calls again.

4. We're here

Call 866-688-8912 or visit www.specialtyansweringservice.net



Hello

Call forwarding is how you get your businesses telephone calls to SAS



Easy

No installation necessary - call forwarding is probably already active on your line



Goodbye

Cancel call forwarding when you're ready to answer your own calls again



800.com Call Forwarding FAQs.

- ? Is *73 used for 800.com?**
No, *73 is not used for 800.com.
- ? Can I turn off call forwarding with *72?**
You must turn off call forwarding within your online account.
- ? Does call forwarding also forward text messages?**
No, forwarding your phone does not forward text messages.
- ? Why am I getting a busy tone?**
If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.
- ? How much does 800.com forwarding cost? Is it free?**
There is no cost to forward with 800.com.
- ? Where are my forwarding settings?**
You can find your forwarding settings within your 800.com online portal.
- ? Can I activate call forwarding remotely?**
You can activate call forwarding via your 800.com online portal.
- ? Does 800.com have Selective Call Forwarding?**
Yes, 800.com offers Selective Call Forwarding.
- ? Does 800.com have Conditional Call Forwarding?**
Yes, 800.com offers Conditional Call Forwarding.
- ? Does 800.com have *71 Call Forwarding?**
No, 800.com does not have *71 Call Forwarding.
- ? How do I know if I've forwarded my 800.com line?**
You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.

