

# MightyCall **Call Forwarding.** Everything You **Need to Know.**



## How do I turn on call forwarding on a MightyCall phone?

### How To Activate Immediate Call Forwarding:

1. Log into your MightyCall account and go to Settings.
2. Click Forwarding Numbers.
3. Click Add Forwarding Number.
4. Enter the 10-digit phone number you want to forward to.
5. If you already have a forwarding number entered, use the toggle to activate.
6. Adjust settings as desired.
7. Click Save.

## How do I turn off call forwarding on a MightyCall phone?

### How To Deactivate:

1. Log into your MightyCall account and go to Settings.
2. Click Forwarding Numbers.
3. Use the toggle to deactivate forwarding on the applicable number.
4. Click Save.

### 1. Get started

Start by forwarding your calls to SAS.

### 2. Check it

Call your business from another phone to ensure you're forwarded.

### 3. Have issues

Call your forward number directly to check if the line is working, and try to forward your calls again.

### 4. We're here

Call 866-688-8912 or visit [www.specialtyansweringervice.net](http://www.specialtyansweringervice.net)



#### Hello

Call forwarding is how you get your businesses telephone calls to SAS



#### Easy

No installation necessary - call forwarding is probably already active on your line



#### Goodbye

Cancel call forwarding when you're ready to answer your own calls again



# MightyCall **Call Forwarding FAQs.**

- ? Is \*73 used for MightyCall?**  
No, \*73 is not used for MightyCall.
- ? Can I turn off call forwarding with \*72?**  
No. You must turn off call forwarding within your MightyCall portal.
- ? Does call forwarding also forward text messages?**  
No, forwarding your phone does not forward text messages.
- ? Why am I getting a busy tone?**  
If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.
- ? How much does MightyCall forwarding cost? Is it free?**  
There is no cost to forward with MightyCall.
- ? Where are my forwarding settings?**  
You can find your forwarding settings within your MightyCall portal.
- ? Can I activate call forwarding remotely?**  
You can activate call forwarding via your MightyCall portal.
- ? Does MightyCall have Selective Call Forwarding?**  
Yes, MightyCall offers Selective Call Forwarding.
- ? Does MightyCall have Conditional Call Forwarding?**  
Yes, MightyCall offers Conditional Call Forwarding.
- ? Does MightyCall have \*71 Call Forwarding?**  
No, MightyCall doesn't have \*71 Call Forwarding..
- ? How do I know if I've forwarded my MightyCall line?**  
You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.

