

Shaw **Call Forwarding.** Everything You **Need to Know.**



How do I turn on call forwarding on a Shaw Communications phone?

How To Activate Immediate Call Forwarding:

1. Dial *21*
2. Type the 10-digit phone number you want to forward to
3. Press Send
4. Wait for confirmation beeps

How to enable Conditional Call Forwarding (No Answer):

1. Dial *61*
2. Type the 10-digit phone number you want to forward to
3. Wait for confirmation beeps

How do I turn off call forwarding on a Shaw Communications phone?

How To Deactivate:

1. Dial #21#
2. Press Send
3. Wait for confirmation beeps

1. Get started

Start by forwarding your calls to SAS.

2. Check it

Call your business from another phone to ensure you're forwarded.

3. Have issues

Call your forward number directly to check if the line is working, and try to forward your calls again.

4. We're here

Call 866-688-8912 or visit www.specialtyansweringservice.net



Hello

Call forwarding is how you get your businesses telephone calls to SAS



Easy

No installation necessary - call forwarding is probably already active on your line



Goodbye

Cancel call forwarding when you're ready to answer your own calls again



Shaw Communications Call Forwarding FAQs.

- ? Is *73 used for Shaw Communications?**
No, *73 is not used for Shaw Communications.
- ? Can I turn off call forwarding with *72?**
No, you cannot turn off call forwarding with *72. To turn off call forwarding, dial #21#
- ? Does call forwarding also forward text messages?**
No, forwarding your phone does not forward text messages.
- ? Why am I getting a busy tone?**
If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.
- ? How much does Shaw Communications forwarding cost? Is it free?**
There is no cost to forward with Shaw Communications.
- ? Where are my forwarding settings?**
Shaw Communications forwarding is done from your phone, there are no settings.
- ? Can I activate call forwarding remotely?**
Shaw Communications forwarding is done from your phone.
- ? Does Shaw Communications have Selective Call Forwarding?**
No, Shaw Communications does not have Selective Call Forwarding.
- ? Does Shaw Communications have Conditional Call Forwarding?**
Yes, Shaw Communications offers Conditional Call Forwarding.
- ? Does Shaw Communications have *71 Call Forwarding?**
No, Shaw Communications does not have *72 Call Forwarding.
- ? How do I know if I've forwarded my Shaw Communications line?**
You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.

