

Twilio **Call Forwarding.** Everything You **Need to Know.**



How To Activate Immediate Call Forwarding:

- 1. Within your Twilio account, visit the Forward Twimlet page.
- 2. Use the Twimlet Generator to construct your Twimlet.
- The Twimlet Generator will generate a red URL for you that looks something like http://twimlets.com/forward?PhoneNumber=XXX-XXX-XXXX. (XXX-XXX-XXXX should be the number you want to forward the call to.) Copy this URL.
- 4. Go to the setup page for the number you want to forward from. You can find your number by going to the phone numbers page for your account. Clicking on the red phone numbers will take you to the setup page for that number.
- 5. Once you've made it to the phone number's setup page, paste the Twimlet URL you copied into the Voice Request URL field.
- 6. Click Save.

How do I turn off call forwarding on a Twilio phone?

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How To Deactivate:

- 1. Within your Twilio account, go to the setup page for the number you wish to edit.
- 2. Remove the Twimlet URL you previously pasted into the Voice Request URL field.
- 3. Click Save.

1. Get started

Start by forwarding your calls to SAS.

2. Check it

Call your business from another phone to ensure you're forwarded.

3. Have issues

Call your forward number directly to check if the line is working, and try to forward your calls again.

4. We're here

Call 866-688-8912 or visit www.specialtyansweringservice.net



Hello

Call forwarding is how you get your businesses telephone calls to SAS



Easy

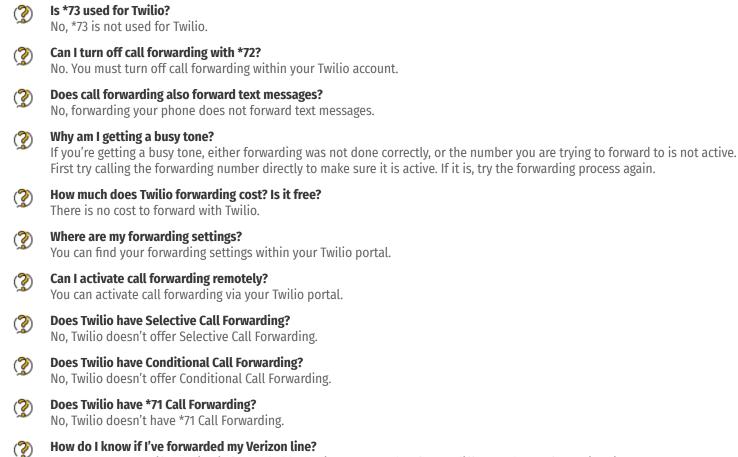
No installation necessary - call forwarding is probably already active on your line



Goodbye

Cancel call forwarding when you're ready to answer your own calls again

Twilio Call Forwarding FAQs.



You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.

