

## Sample Call Center Script: RSVP Line for a Wedding

**Nancy**

Hello. You've reached the RSVP Services of the Bluth / McDougal Wedding. This is Nancy speaking. How may I help you today?

**James**

Hi Nancy. My name is James. I just recently received an invitation to a friend's wedding. And I just called the number here, and wanted to RSVP.

**Nancy**

Sure, you got it. I have a list of all invited guests in front of me. If I could just have your full name, please, I'll gladly RSVP for you.

**James**

Sure. My name is James Vander, V-A-N-D-E-R.

**Nancy**

Okay, great. Vander, V-A-N-D-E-R?

**James**

Correct.

**Nancy**

Okay. And will you be attending the Bluth / McDougal Wedding?

**James**

Yes, I will.

**Nancy**

Okay, great. It also says here that you are eligible for a "Plus One". Were you aware of that?

**James**

Yes, I was, and if you could mark that I will be bringing a guest, as well.

**Nancy**

Okay, great. I've marked that you will be in attendance in addition to one guest.

**James**

Thank you very much. You've been very helpful.

**Nancy**

Sure. It's been my pleasure, Mr. Vander. Have a great day.

**James**

Thank you.

**Nancy**

Goodbye.

**James**

Goodbye

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