

iTeleCenter **Call Forwarding.** Everything You **Need to Know.**



How do I turn on call forwarding on an iTeleCenter phone?

How To Activate Immediate Call Forwarding:

1. Within your iTeleCenter account, click Manage Settings.
2. Select Call Forwarding, then select Call Forwarding is On to enable.
3. For each priority, enter the 10-digit telephone number you want your iTeleCenter calls to be forwarded to.
4. Adjust the settings as desired.
5. Click Save.

How do I turn off call forwarding on an iTeleCenter phone?

How To Deactivate:

1. Within your iTeleCenter account, click Manage Settings.
2. Select Call Forwarding, then select Call Forwarding is Off to disable.
3. Click Save.

1. Get started

Start by forwarding your calls to SAS.

2. Check it

Call your business from another phone to ensure you're forwarded.

3. Have issues

Call your forward number directly to check if the line is working, and try to forward your calls again.

4. We're here

Call 866-688-8912 or visit www.specialtyansweringservice.net



Hello

Call forwarding is how you get your businesses telephone calls to SAS



Easy

No installation necessary - call forwarding is probably already active on your line



Goodbye

Cancel call forwarding when you're ready to answer your own calls again



iTeleCenter **Call Forwarding FAQs.**

- ? Is *73 used for iTeleCenter?**
No, *73 is not used for iTeleCenter.
- ? Can I turn off call forwarding with *72?**
No. You must turn off call forwarding within your iTeleCenter portal.
- ? Does call forwarding also forward text messages?**
No, forwarding your phone does not forward text messages.
- ? Why am I getting a busy tone?**
If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.
- ? How much does iTeleCenter forwarding cost? Is it free?**
There is no cost to forward with iTeleCenter.
- ? Where are my forwarding settings?**
You can find your forwarding settings within your iTeleCenter portal.
- ? Can I activate call forwarding remotely?**
You can activate call forwarding via your iTeleCenter portal.
- ? Does iTeleCenter have Selective Call Forwarding?**
Yes, iTeleCenter offers Selective Call Forwarding. You can choose to have all your calls forwarded to another number or you can choose to forward calls that come in at a particular time or day.
- ? Does iTeleCenter have Conditional Call Forwarding?**
Yes, iTeleCenter offers Conditional Call Forwarding.
- ? Does iTeleCenter have *71 Call Forwarding?**
No, iTeleCenter doesn't have *71 Call Forwarding.
- ? How do I know if I've forwarded my iTeleCenter line?**
You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.

