2600 HZ **Call Forwarding.**
Everything You **Need to Know.**

How do I turn on call forwarding on a 2600 HZ phone?

How To Activate Immediate Call Forwarding:

1. Dial *72
2. Type the 10-digit phone number you want to forward to
3. Press Send
4. Wait for confirmation beeps

How To Enable Call Forwarding via the SmartPBX Interface:

1. From the SmartPBX toolbar, select Users.
2. Once you're in the Users tab, click on the specific user's User Features.
3. Click Call Forwarding.
4. Click to Enable call forwarding.
5. Enter the 10-digit phone number you want to forward to.
6. Adjust settings as desired.
7. Click Save.

How do I turn off call forwarding on a 2600 HZ phone?

How To Deactivate:

1. Dial *73
2. Press Send
3. Wait for confirmation beeps

1. **Get started**
   Start by forwarding your calls to SAS.

2. **Check it**
   Call your business from another phone to ensure you're forwarded.

3. **Have issues**
   Call your forward number directly to check if the line is working, and try to forward your calls again.

4. **We're here**
   Call 866-688-8912 or visit www.specialtyansweringservice.net

Hello
Call forwarding is how you get your businesses telephone calls to SAS

Easy
No installation necessary - call forwarding is probably already active on your line

Goodbye
Cancel call forwarding when you're ready to answer your own calls again

2600 HZ **Call Forwarding FAQs.**

Is *73 used for 2600 HZ?
*73 is used to unforward your lines with 2600 HZ.

Can I turn off call forwarding with *72?
To turn off call forwarding, dial *73. To turn call forwarding on, dial *72 followed by the number you wish to forward calls to.

Does call forwarding also forward text messages?
No, forwarding your phone does not forward text messages.

Why am I getting a busy tone?
If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.

How much does 2600 HZ forwarding cost? Is it free?
There is no cost to forward with 2600 HZ.

Where are my forwarding settings?
You can find your forwarding settings within your SmartPBX interface.

Can I activate call forwarding remotely?
You can activate call forwarding via your SmartPBX interface.

Does 2600 HZ have Selective Call Forwarding?
Yes, 2600 HZ offers Selective Call Forwarding.

Does 2600 HZ have Conditional Call Forwarding?
Yes, 2600 HZ offers Conditional Call Forwarding.

Does 2600 HZ have *71 Call Forwarding?
No, 2600 HZ doesn't have *71 Call Forwarding.

How do I know if I've forwarded my 2600 HZ line?
You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.

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