

8x8 Call Forwarding.

Everything You Need to Know.



How do I turn on call forwarding on an 8x8 phone ?

How To Activate Immediate Call Forwarding:

1. Dial *72
2. Type the 10-digit phone number you want to forward to
3. Wait for confirmation beeps

How To Enable Call Forwarding via the 8x8 Website:

1. Go to 8x8 website
2. Enter User ID and Password
3. Click Sign In
4. Click Settings > Account Settings
5. Click Call Forwarding Rules
6. Check or uncheck any boxes as needed to turn on or off the default Call Forwarding Rules
7. Adjust the options as desired
8. Click Save

How to enable Conditional Call Forwarding (No Answer):

1. Dial *92
2. Type the 10-digit phone number you want to forward to
3. Wait for confirmation beeps

How do I turn off call forwarding on an 8x8 phone?

How To Deactivate:

1. Dial *73

1. Get started

Start by forwarding your calls to SAS.

2. Check it

Call your business from another phone to ensure you're forwarded.

3. Have issues

Call your forward number directly to check if the line is working, and try to forward your calls again.

4. We're here

Call 866-688-8912 or visit www.specialtyansweringservice.net



Hello

Call forwarding is how you get your businesses telephone calls to SAS



Easy

No installation necessary - call forwarding is probably already active on your line



Goodbye

Cancel call forwarding when you're ready to answer your own calls again



8x8 Call Forwarding FAQs.

- ? Is *73 used for 8x8?**
*73 is used to unforward your lines with 8x8.
- ? Can I turn off call forwarding with *72?**
To turn off call forwarding, dial *73. To turn call forwarding on, dial *72 followed by the number you wish to forward calls to.
- ? Does call forwarding also forward text messages?**
No, forwarding your phone does not forward text messages.
- ? Why am I getting a busy tone?**
If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.
- ? How much does 8x8 forwarding cost? Is it free?**
There is no cost to forward with 8x8.
- ? Where are my forwarding settings?**
You can find your forwarding settings within your 8x8 portal.
- ? Can I activate call forwarding remotely?**
You can activate call forwarding via your 8x8 portal.
- ? Does 8x8 have Selective Call Forwarding?**
Yes, 8x8 offers Selective Call Forwarding. You can configure different forwarding rules within your 8x8 account.
- ? Does 8x8 have Conditional Call Forwarding?**
Yes, 8x8 offers Conditional Call Forwarding.
- ? Does 8x8 have *71 Call Forwarding?**
No, 8x8 does not have *71 Call Forwarding.
- ? How do I know if I've forwarded my 8x8 line?**
You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.

