AT&T **Call Forwarding.**
Everything You **Need to Know.**

How do I turn on call forwarding on an AT&T phone?

How To Activate Immediate Call Forwarding:

1. Dial *72
2. Type the 10-digit phone number you want to forward to
3. Press #
4. Wait for the call to be answered

How To Enable Call Forwarding via the AT&T Website:

1. Go to AT&T website
2. Enter User ID and Password
3. Click Sign In
4. Click Account Overview > My Digital Phone
5. Select My voicemail & phone features > Phone Features
6. Click Call Forwarding > expand the applicable forwarding section
7. Enter the 10-digit phone number in the Phone Number text box
8. Adjust the options as desired
9. Click Save.

How to enable Conditional Call Forwarding (No Answer):

1. Dial *92
2. Type the 10-digit phone number you want to forward to
3. Press #

How do I turn off call forwarding on an AT&T phone?

How To Deactivate:

1. Dial *73
2. Press #

1. **Get started**
   Start by forwarding your calls to SAS.

2. **Check it**
   Call your business from another phone to ensure you're forwarded.

3. **Have issues**
   Call your forward number directly to check if the line is working, and try to forward your calls again.

4. **We're here**
   Call 866-688-8912 or visit www.specialtyansweringservice.net

Hello
Call forwarding is how you get your businesses telephone calls to SAS

Easy
No installation necessary - call forwarding is probably already active on your line

Goodbye
Cancel call forwarding when you're ready to answer your own calls again

AT&T **Call Forwarding FAQs.**

Is *73 used for AT&T?
*73 is used to unforward your lines with AT&T.

Can I turn off call forwarding with *72?
To turn off call forwarding, dial *73 followed by the # sign. To turn call forwarding on, dial *72 followed by the number you wish to forward calls to, then press #.

Does call forwarding also forward text messages?
No, forwarding your phone does not forward text messages.

Why am I getting a busy tone?
If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.

How much does AT&T forwarding cost? Is it free?
There is no cost to forward with AT&T.

Where are my forwarding settings?
You can find your forwarding settings within your AT&T portal.

Can I activate call forwarding remotely?
You can activate call forwarding via your AT&T portal.

Does AT&T have Selective Call Forwarding?
Yes, AT&T offers Selective Call Forwarding with AT&T's local home phone service. To activate, dial *63 followed by the prompts. To deactivate, dial *83.

Does AT&T have Conditional Call Forwarding?
Yes, AT&T offers Conditional Call Forwarding.

Does AT&T have *71 Call Forwarding?
No, AT&T doesn't have *71 Call Forwarding.

How do I know if I've forwarded my AT&T line?
You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.

One of my AT&T numbers is forwarded, but transfers are not coming through on my other AT&T number.
There's a chance AT&T is marking those calls as spam. AT&T users can download the ActiveArmor app and dial *80 to turn call blocking off.

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