Agility **Call Forwarding.**
Everything You **Need to Know.**

How do I turn on call forwarding on an Agility phone?

How To Activate Immediate Call Forwarding:

1. Dial *72
2. Type the 10-digit phone number you want to forward to
3. Press Send
4. Wait for confirmation beeps

How to enable Conditional Call Forwarding (No Answer):

1. Dial *92
2. Type in the 10-digit phone number you want to forward to.
3. Press Send

How do I turn off call forwarding on an Agility phone?

How To Deactivate:

1. Dial *73
2. Press Send
3. Wait for confirmation beeps

1. Get started
 Start by forwarding your calls to SAS.

2. Check it
Call your business from another phone to ensure you're forwarded.

3. Have issues
Call your forward number directly to check if the line is working, and try to forward your calls again.

4. We're here
Call 866-688-8912 or visit www.specialtyansweringservice.net

Hello
Call forwarding is how you get your businesses telephone calls to SAS

Easy
No installation necessary - call forwarding is probably already active on your line

Goodbye
Cancel call forwarding when you're ready to answer your own calls again

Agility **Call Forwarding FAQs.**

Is *73 used for Agility?
*73 is used to turn off call forwarding.

Can I turn off call forwarding with *72?
No. To turn off call forwarding, dial *73

Does call forwarding also forward text messages?
No, forwarding your phone does not forward text messages.

Why am I getting a busy tone?
If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.

How much does Agility forwarding cost? Is it free?
Call forwarding may be an add-on service. Contact Agility for more information.

Where are my forwarding settings?
Forwarding is done from your phone, there are no settings.

Can I activate call forwarding remotely?
Forwarding is done from your phone, you cannot activate it remotely.

Does Agility have Selective Call Forwarding?
Yes, Agility offers Selective Call Forwarding. Dial *63 and follow the prompts.

Does Agility have Conditional Call Forwarding?
Yes, Agility offers Conditional Call Forwarding. Dial *92.

Does Agility have *71 Call Forwarding?
No, Agility doesn't have *71 Call Forwarding.

How do I know if I've forwarded my Agility line?
You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.