

Altice USA **Call Forwarding.** Everything You **Need to Know.**



How do I turn on call forwarding on an Altice USA phone?

How To Activate Immediate Call Forwarding:

1. Dial *72
2. Type the 10-digit phone number you want to forward to
3. Press Send
4. Wait for confirmation beeps

How To Enable Call Forwarding via the Altice USA Website:

1. Altice USA is powered by Optimum. Go to the Optimum website and enter your user ID and password to sign in.
2. Under Phone Features > Call Forwarding, select Edit Settings.
3. In Call Forwarding, select On.
4. In the Forward Calls To section, choose Phone Number, then enter the 10-digit phone number you'd like to forward to.
5. Adjust the options as desired
6. Click Submit.

How do I turn off call forwarding on an Altice USA phone?

How To Deactivate:

1. Dial *73
2. Press Send
3. Wait for confirmation beeps

1. Get started

Start by forwarding your calls to SAS.

2. Check it

Call your business from another phone to ensure you're forwarded.

3. Have issues

Call your forward number directly to check if the line is working, and try to forward your calls again.

4. We're here

Call 866-688-8912 or visit www.specialtyanswerservice.net



Hello

Call forwarding is how you get your businesses telephone calls to SAS



Easy

No installation necessary - call forwarding is probably already active on your line



Goodbye

Cancel call forwarding when you're ready to answer your own calls again



Altice USA Call Forwarding FAQs.



Is *73 used for Altice USA?

*73 is used to unforward your lines with Altice USA.



Can I turn off call forwarding with *72?

To turn off call forwarding, dial *73. To turn call forwarding on, dial *72 followed by the number you wish to forward calls to.



Does call forwarding also forward text messages?

No, forwarding your phone does not forward text messages.



Why am I getting a busy tone?

If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.



How much does Altice USA forwarding cost? Is it free?

There is no cost to forward with Altice USA.



Where are my forwarding settings?

You can find your forwarding settings within your Altice USA portal.



Can I activate call forwarding remotely?

You can activate call forwarding via your Altice USA portal.



Does Altice USA have Selective Call Forwarding?

Yes, Altice USA offers Selective Call Forwarding.



Does Altice USA have Conditional Call Forwarding?

Yes, Altice USA offers Conditional Call Forwarding.



Does Altice USA have *71 Call Forwarding?

No, Altice USA doesn't have *71 Call Forwarding.



How do I know if I've forwarded my Altice USA line?

You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.

