

Bendtel **Call Forwarding.** Everything You **Need to Know.**



How do I turn on call forwarding on a Bendtel phone?

How To Activate Immediate Call Forwarding:

1. Dial *72
2. Type the 10-digit phone number you want to forward to
3. Press Send
4. Wait for confirmation beeps

How To Enable Call Forwarding via Bendtel Softkey

1. Within the app, press the Call Forward softkey.
2. A message, "Call Forward: Disabled", now appears on your phone screen.
3. Click either the Select softkey or ✓ (checkmark) button to enable Call Forwarding.
4. An black entry field appears onscreen. Using the keypad, input the telephone number to which you'd like to forward your calls, and press the Done button.
5. You can now see that Call Forward is enabled with the number you just defined. You can press the Change button to toggle this back to disabled.

How to enable Conditional Call Forwarding (No Answer):

1. Dial *52
2. Type the 10-digit phone number you want to forward to
3. Wait for confirmation beeps

How do I turn off call forwarding on a Bendtel phone?

How To Deactivate:

1. Dial *73
2. Press Send
3. Wait for confirmation beeps

1. Get started

Start by forwarding your calls to SAS.

2. Check it

Call your business from another phone to ensure you're forwarded.

3. Have issues

Call your forward number directly to check if the line is working, and try to forward your calls again.

4. We're here

Call 866-688-8912 or visit www.specialtyansweringervice.net



Hello

Call forwarding is how you get your businesses telephone calls to SAS



Easy

No installation necessary - call forwarding is probably already active on your line



Goodbye

Cancel call forwarding when you're ready to answer your own calls again



Bendtel **Call Forwarding FAQs.**

- ? Is *73 used for Bendtel?**
*73 is used to unforward your lines with Bendtel.
- ? Can I turn off call forwarding with *72?**
To turn off call forwarding, dial *73. To turn call forwarding on, dial *72 followed by the number you wish to forward calls to.
- ? Does call forwarding also forward text messages?**
No, forwarding your phone does not forward text messages.
- ? Why am I getting a busy tone?**
If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.
- ? How much does Bendtel forwarding cost? Is it free?**
There is no cost to forward with Bendtel.
- ? Where are my forwarding settings?**
You can find your forwarding settings within your Bendtel app.
- ? Can I activate call forwarding remotely?**
You can activate call forwarding via your Bendtel app.
- ? Does Bendtel have Selective Call Forwarding?**
No, Bendtel doesn't offer Selective Call Forwarding.
- ? Does Bendtel have Conditional Call Forwarding?**
Yes, Bendtel offers Conditional Call Forwarding.
- ? Does Bendtel have *71 Call Forwarding?**
No, Bendtel doesn't have *71 Call Forwarding.
- ? How do I know if I've forwarded my Bendtel line?**
You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.

