Better Voice **Call Forwarding.**
Everything You **Need to Know.**

How do I turn on call forwarding on a Better Voice phone?

How To Activate Immediate Call Forwarding:

1. Within your Better Voice account, go to My Settings.
2. Click the Find Me option.
3. Under the Forwarding Number section, enter the 10-digit phone number you want to forward to.
4. Click Save.

How do I turn off call forwarding on a Better Voice phone?

How To Deactivate:

1. Within your Better Voice account, go to My Settings.
2. Click the Find Me option.
3. Under the Forwarding Numbers section, remove the number you've previously added to forward calls to.
4. Click Save.

1. Get started
   Start by forwarding your calls to SAS.

2. Check it
   Call your business from another phone to ensure you're forwarded.

3. Have issues
   Call your forward number directly to check if the line is working, and try to forward your calls again.

4. We're here
   Call 866-688-8912 or visit www.specialtyansweringservice.net

Hello
Call forwarding is how you get your businesses telephone calls to SAS

Easy
No installation necessary - call forwarding is probably already active on your line

Goodbye
Cancel call forwarding when you're ready to answer your own calls again

Better Voice **Call Forwarding FAQs.**

Is *73 used for Better Voice?
No, *73 is not used for Better Voice.

Can I turn off call forwarding with *72?
No. You must turn off call forwarding within your Better Voice portal.

Does call forwarding also forward text messages?
No, forwarding your phone does not forward text messages.

Why am I getting a busy tone?
If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.

How much does Better Voice forwarding cost? Is it free?
There is no cost to forward with Better Voice.

Where are my forwarding settings?
You can find your forwarding settings within your Better Voice portal.

Can I activate call forwarding remotely?
You can activate call forwarding via your Better Voice portal.

Does Better Voice have Selective Call Forwarding?
Yes, Better Voice offers Selective Call Forwarding.

Does Better Voice have Conditional Call Forwarding?
No, Better Voice doesn't offer Conditional Call Forwarding.

Does Better Voice have *71 Call Forwarding?
No, Better Voice doesn't have *71 Call Forwarding.

How do I know if I've forwarded my Better Voice line?
You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.

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