

Remote Access Call Forwarding

How To Activate:

1. Call your access number
2. Enter your phone number
3. Enter your four-digit PIN
4. When asked to enter a feature code enter:
 - *72 or 72# to activate the service
 - *73 or 73# to deactivate the service
5. Enter the phone number to which you want your calls forwarded

How To Deactivate:

1. Dial *73 or 73#
2. A stutter dial tone confirms deactivation

Selective Call Forwarding

How To Activate/Deactivate:

1. Dial *63
2. Navigate through the system by listening to the automated voice prompts

Birch offers more call forwarding features such as call forwarding busy line, call forwarding no answer and simultaneous call forwarding. For instruction on how to activate or use these features, call a Birch service representative at 1-866-238-7041.

For questions regarding call forwarding,
visit www.specialtyanswering.com,
or call us at 1-866-688-8912