BoTech **Call Forwarding.**
Everything You **Need to Know.**

How do I turn on call forwarding on a BoTech Communications phone?

How To Activate Immediate Call Forwarding:

1. From the idle screen of your BoTech device, press the Forward soft key.
2. Select the Always forward option.
3. Type the 10-digit phone number you want to forward to
4. Press the Enable soft key.

How to enable Conditional Call Forwarding (No Answer):

1. From the idle screen of your BoTech device, press the Forward soft key.
2. Select the No Answer forward option.
3. Enter in the number of rings you want to play before forwarding.
4. Type the 10-digit phone number you want to forward to
5. Press the Enable soft key.

How do I turn off call forwarding on a BoTech Communications phone?

How To Deactivate:

1. From the idle screen of your BoTech device, press the Forward soft key.
2. Select whichever forwarding option you currently have enabled.
3. Press the Disable soft key.

1. Get started
   Start by forwarding your calls to SAS.

2. Check it
   Call your business from another phone to ensure you're forwarded.

3. Have issues
   Call your forward number directly to check if the line is working, and try to forward your calls again.

4. We're here
   Call 866-688-8912 or visit www.specialtyansweringservice.net

Hello
Call forwarding is how you get your businesses telephone calls to SAS

Easy
No installation necessary - call forwarding is probably already active on your line

Goodbye
Cancel call forwarding when you're ready to answer your own calls again

BoTech Communications **Call Forwarding FAQs.**

Is *73 used for BoTech Communications?
No, *73 is not used for BoTech Communications.

Can I turn off call forwarding with *72?
No, you must turn off call forwarding within your BoTech Communications device.

Does call forwarding also forward text messages?
No, forwarding your phone does not forward text messages.

Why am I getting a busy tone?
If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.

How much does BoTech Communications forwarding cost? Is it free?
There is no cost to forward with BoTech Communications.

Where are my forwarding settings?
You can find your forwarding settings within your BoTech Communications device.

Can I activate call forwarding remotely?
Forwarding is done from your BoTech Communications device. You cannot activate it remotely.

Does BoTech Communications have Selective Call Forwarding?
No, BoTech Communications doesn't offer Selective Call Forwarding.

Does BoTech Communications have Conditional Call Forwarding?
Yes, BoTech Communications offers Conditional Call Forwarding.

Does BoTech Communications have *71 Call Forwarding?
No, BoTech Communications doesn't have *71 Call Forwarding.

How do I know if I've forwarded my BoTech Communications line?
You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.