



◆ CALL FORWARDING INSTRUCTIONS ◆

Call Forwarding

How To Activate:

1. Dial *72
2. Listen for three beeps followed by a steady dial tone
3. Dial the phone number to which you want your calls to be forwarded
4. Press #
5. Listen for three confirmation beeps

How To Deactivate:

1. Dial *73
2. Wait for confirmation beeps

Bristol Virginia Utilities also offers remote call forwarding. For information on how to activate or use this feature, contact technical support at:

- (276) 821-6169 for customers in Bristol
- (276) 698-3288 for customers in Abingdon

For questions regarding call forwarding,
visit www.specialtyanswering.com,
or call us at 1-866-688-8912