



◆ CALL FORWARDING INSTRUCTIONS ◆

Call forwarding

Using Call Treatments you can setup elaborate call forwarding schemes based on the day of week, time, who is calling you and when they called.

Or for a simpler call forwarding experience you can use the built in DID forward feature to forward calls to any individual number on your account all the time no matter what.

For information on how forwarded calls are billed, please see the FAQ on forwarded call billing.

DID forwarding

With our DID Forward feature you can easily forward any of the DIDs on your account without setting up a more advanced Call Treatment. DIDs just like with Call Treatments can be forwarded to traditional PSTN numbers, another Callcentric account, SIP URI or IP address, or for Fax Reception.

One thing to remember is that DID forward rules take higher priority than any of your Call treatment rules.

Forwarded DIDs are billed in the same way that forwarded calls are.

Network down forward

Want to ensure you don't miss a call if your Internet connection goes down? Using the Call Treatments feature you can have your incoming calls forwarded to another number such as your cell phone if your Internet connection goes down.

For information on how forwarded calls are billed, please see the FAQ on forwarded call billing.

For questions regarding call forwarding,
visit www.specialtyansweringservice.net,
or call us at **1-866-688-8912**.