



◆ CALL FORWARDING INSTRUCTIONS ◆

CALL FORWARD BUSY/NO ANSWER

Forward all incoming calls when your line is busy or unanswered to another number. Contact Charter Customer Care to activate this feature.

CALL FORWARD SELECTIVE

Forward incoming calls coming from only a select group of phone numbers (up to 12):

To Activate:

Lift the handset, listen to the dial tone, then press * 6 3. A menu of options will guide you to add, delete or review the numbers on your list. Call Forward Selective lets you add the last number that you called to your forwarding list.

To Deactivate:

Lift the handset, listen for the dial tone, then press * 8 3. Your selected numbers are retained for future reactivation. A menu of options will guide you to deactivate Call Forward Selective.

CALL FORWARD VARIABLE

Forward incoming calls to another number when you're away from home so that you won't miss important calls.

To Activate:

Lift the handset, listen for the dial tone, press * 7 2, then listen again for the dial tone. Next, dial the number of the forwarding location. Call Forward Variable is activated as soon as someone answers. If no one answers the other line, repeat the above steps and Call Forward Variable is activated. A tone will confirm activation.



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To Deactivate:

Lift the handset, listen for the dial tone, then press * 7 3. A tone confirms deactivation.

For questions regarding call forwarding,
visit www.specialtyansweringservice.net,
or call us at **1-866-688-8912**.