



Cincinnati BellSM

INCORPORATED UNDER THE LAWS OF THE STATE OF OHIO

◆ CALL FORWARDING INSTRUCTIONS ◆

Call Forwarding

Calls are automatically redirected to a different phone number or voicemail

How To Activate:

1. Lift the receiver and listen for the dial tone
2. Press *72 (Rotary users dial 1172)
3. Listen for two short beeps
4. Dial the telephone number to which you want your calls forwarded

How To Deactivate:

1. Lift the receiver and listen for the dial tone
2. Press *73 (Rotary users dial 1173)
3. Two short beeps confirm that call forwarding is off

Cincinnati Bell also offers busy call forwarding which automatically forwards incoming calls to another number or voicemail when the line is busy, and call forward no answer, which automatically routes calls after a certain number of rings. These services must be set up through Cincinnati Bell. Contact them at (513) 397-9548.

For questions regarding call forwarding,
visit www.specialtyansweringservice.net,
or call us at **1-866-688-8912**