



## ◆ CALL FORWARDING INSTRUCTIONS ◆

### **All Calls Call Forwarding**

*Redirects all calls to another telephone number*

#### **How To Activate:**

1. Dial \*72 and wait for a confirmation
2. Dial the number to which you want your calls forwarded

#### **How To Cancel:**

1. Dial \*73

#### **How To Activate Call Forwarding online if you have XFINITY Voice and XFINITY Internet:**

1. Go to XFINITY Connect
2. Select the Email icon
3. Enter your primary Comcast ID and password
4. Go to the Preferences tab > Call Manager > Call Forwarding
5. Click the phone number you want calls forwarded from
6. Check the Call Forwarding box
7. Enter the telephone number where you want your calls forwarded to
8. Click Save

### **Selective Call Forwarding**

*Allows you to choose which numbers are forwarded*

#### **How To Activate/Deactivate:**

1. Dial \*63
2. Listen to voice instructions and follow the prompts



◆ CALL FORWARDING INSTRUCTIONS ◆

For questions regarding call forwarding,  
visit [www.specialtyansweringservice.net](http://www.specialtyansweringservice.net),  
or call us at **1-866-688-8912**