



◆ CALL FORWARDING INSTRUCTIONS ◆

Call forwarding allows you to send all incoming calls to another landline or wireless number within your local exchange (area code/prefix) and is included in certain Cricket rate plans. If your plan doesn't include call forwarding in the monthly price, simply add this feature for an additional monthly fee.

There are three types of call forwarding:

- *72 is Unconditional Call Forwarding—All inbound calls immediately diverted to selected number. *720 turns this off.
- *73 Busy Call forwarding—Inbound calls diverted to selected number when handset is busy. *730 turns Busy Call Forward off.
- *74 No Answer Call Forwarding—Inbound calls diverted to selected number when handset is not answered. *740 turns No Answer Call Forward off.

To initiate or cancel the call forwarding feature, complete the following steps:

1. Dial *72, *73 or *74 for the type of call forwarding you want followed by the ten digit phone number (555-555-5555) you would like your calls to be forwarded to.
2. Press the SEND button.
3. The call should connect and you will hear two quick beeps and the call will disconnect.
4. All incoming calls to your Cricket phone number will now be forwarded to the number you selected.
5. To turn the feature off, dial *720, *730 or *740 for the type of call forwarding you chose and press the SEND button.
6. The call should connect and you will hear two quick beeps and the call will disconnect.
7. Call forwarding is disabled.

For questions regarding call forwarding,
visit www.specialtyansweringervice.net,
or call us at **1-866-688-8912**.