DigiVoice **Call Forwarding.**
Everything You **Need to Know.**

How do I turn on call forwarding on a DigiVoice phone?

How To Activate Immediate Call Forwarding:

1. From within your DigiVoice portal, go to your DigiVoice number.
2. Under the Forward column, use the toggle to enable call forwarding.
3. In the To box, enter the 10-digit phone number you wish to forward calls to.
4. Click Save.

How do I turn off call forwarding on a DigiVoice phone?

How To Deactivate:

1. From within your DigiVoice portal, go to your DigiVoice number.
2. Under the Forward column, use the toggle to disable call forwarding.
3. Click Save.

1. Get started
   Start by forwarding your calls to SAS.

2. Check it
   Call your business from another phone to ensure you're forwarded.

3. Have issues
   Call your forward number directly to check if the line is working, and try to forward your calls again.

4. We're here
   Call 866-688-8912 or visit www.specialtyansweringservice.net

Hello
Call forwarding is how you get your businesses telephone calls to SAS

Easy
No installation necessary - call forwarding is probably already active on your line

Goodbye
Cancel call forwarding when you're ready to answer your own calls again

DigiVoice **Call Forwarding FAQs.**

Is *73 used for DigiVoice?
No, *73 is not used to unforward your lines with DigiVoice.

Can I turn off call forwarding with *72?
No. You must turn off call forwarding within your DigiVoice portal.

Does call forwarding also forward text messages?
No, forwarding your phone does not forward text messages.

Why am I getting a busy tone?
If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.

How much does DigiVoice forwarding cost? Is it free?
There is no cost to forward with DigiVoice.

Where are my forwarding settings?
You can find your forwarding settings within your DigiVoice portal.

Can I activate call forwarding remotely?
You can activate call forwarding via your DigiVoice portal.

Does DigiVoice have Selective Call Forwarding?
No, DigiVoice doesn't offer Selective Call Forwarding.

Does DigiVoice have Conditional Call Forwarding?
No, DigiVoice doesn't offer Conditional Call Forwarding.

Does DigiVoice have *71 Call Forwarding?
No, DigiVoice doesn't have *71 Call Forwarding.

How do I know if I've forwarded my DigiVoice line?
You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.

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