Digicel **Call Forwarding.**
Everything You **Need to Know.**

How do I turn on call forwarding on a Digicel phone?

How To Activate Immediate Call Forwarding:

1. In your Digicel phone, scroll to Phone/Call Settings.
2. Select Call Forward/Divert.
3. Select Divert All Voice Calls.
4. Select Activate.
5. Enter the 10-digit phone number you want to forward to.
6. Click Save.

How do I turn off call forwarding on a Digicel phone?

How To Deactivate:

1. In your Digicel phone, scroll to Phone/Call Settings.
2. Select Call Forward/Divert.
3. Select Call All Diverts
4. Hit Okay.

1. Get started
   Start by forwarding your calls to SAS.

2. Check it
   Call your business from another phone to ensure you're forwarded.

3. Have issues
   Call your forward number directly to check if the line is working, and try to forward your calls again.

4. We're here
   Call 866-688-8912 or visit www.specialtyansweringservice.net

Hello
Call forwarding is how you get your businesses telephone calls to SAS

Easy
No installation necessary - call forwarding is probably already active on your line

Goodbye
Cancel call forwarding when you're ready to answer your own calls again

Digicel **Call Forwarding FAQs.**

Is *73 used for Digicel?
No, *73 is not used for Digicel.

Can I turn off call forwarding with *72?
No. You must turn off call forwarding within your Digicel phone settings.

Does call forwarding also forward text messages?
No, forwarding your phone does not forward text messages.

Why am I getting a busy tone?
If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.

How much does Digicel forwarding cost? Is it free?
There is no cost to forward with Digicel.

Where are my forwarding settings?
You can find your forwarding settings within your Digicel phone.

Can I activate call forwarding remotely?
Forwarding is done from your phone, you cannot activate it remotely.

Does Digicel have Selective Call Forwarding?
No, Digicel doesn't offer Selective Call Forwarding.

Does Digicel have Conditional Call Forwarding?
No, Digicel doesn't offer Conditional Call Forwarding.

Does Digicel have *71 Call Forwarding?
No, Digicel doesn't have *71 Call Forwarding.

How do I know if I've forwarded my Digicel line?
You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.

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