Fortis Telecom **Call Forwarding.**
Everything You **Need to Know.**

How do I turn on call forwarding on a Fortis Telecom phone?

How To Activate Immediate Call Forwarding on a VVX Phone :

1. On your VVX device, press the HOME button on the phone or MENU.
2. Go to option 3 "features". Select forwarding.
3. Choose the appropriate function on when to forward.
4. Enter the 10-digit number you want to forward to.

How To Activate Immediate Call Forwarding on a Panasonic Cordless phone:

1. On your Panasonic Cordless device, select "IP Service".
2. Select Call Features, then Forwarding.
3. Choose the appropriate function on when to forward.
4. Enter the 10-digit phone number you wish to forward to.

How to enable Conditional Call Forwarding (No Answer):

1. On your Yealink device, select option 2 Call Features.
2. Select Forwarding.
3. Choose the appropriate function on when to forward.
4. Enter the 10-digit phone number you wish to forward to.

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How To Deactivate:

1. Depending on your device, follow the steps to the left.
2. Choose the Disable or Off option.

1. **Get started**
   Start by forwarding your calls to SAS.

2. **Check it**
   Call your business from another phone to ensure you're forwarded.

3. **Have issues**
   Call your forward number directly to check if the line is working, and try to forward your calls again.

4. **We're here**
   Call 866-688-8912 or visit www.specialtyansweringservice.net

Hello
Call forwarding is how you get your businesses telephone calls to SAS

Easy
No installation necessary - call forwarding is probably already active on your line

Goodbye
Cancel call forwarding when you're ready to answer your own calls again

Fortis Telecom **Call Forwarding FAQs.**

Is *73 used for Fortis Telecom?
No, *73 is not used for Fortis Telecom.

Can I turn off call forwarding with *72?
No. You must turn off call forwarding via your Fortis Telecom device.

Does call forwarding also forward text messages?
No, forwarding your phone does not forward text messages.

Why am I getting a busy tone?
If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.

How much does Fortis Telecom forwarding cost? Is it free?
There is no cost to forward with Fortis Telecom.

Where are my forwarding settings?
You can find your forwarding settings within your Fortis Telecom device.

Can I activate call forwarding remotely?
You must activate call forwarding via your Fortis Telecom device.

Does Fortis Telecom have Selective Call Forwarding?
No, Fortis Telecom doesn't offer Selective Call Forwarding.

Does Fortis Telecom have Conditional Call Forwarding?
No, Fortis Telecom doesn't offer Conditional Call Forwarding.

Does Fortis Telecom have *71 Call Forwarding?
No, Fortis Telecom doesn't have *71 Call Forwarding.

How do I know if I've forwarded my Fortis Telecom line?
You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.

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