

FreedomVoice **Call Forwarding.** Everything You **Need to Know.**



How do I turn on call forwarding on a FreedomVoice phone?

How To Activate Immediate Call Forwarding:

1. Within your FreedomVoice account, go to the Settings tab, then click Call Forwarding.
2. Next select the extension you wish to set up call forwarding on.
3. Next to the Call Forwarding List, select Add New Entry and fill out the appropriate data, including the 10-digit phone number you want to forward to
4. Click Save.

How do I turn off call forwarding on a FreedomVoice phone?

How To Deactivate:

1. Within your FreedomVoice account, go to the Settings tab, then click Call Forwarding.
2. Next select the extension you wish to turn off call forwarding on.
3. Use the toggles to turn off call forwarding.

1. Get started

Start by forwarding your calls to SAS.

2. Check it

Call your business from another phone to ensure you're forwarded.

3. Have issues

Call your forward number directly to check if the line is working, and try to forward your calls again.

4. We're here

Call 866-688-8912 or visit www.specialtyansweringervice.net



Hello

Call forwarding is how you get your businesses telephone calls to SAS



Easy

No installation necessary - call forwarding is probably already active on your line



Goodbye

Cancel call forwarding when you're ready to answer your own calls again



FreedomVoice **Call Forwarding FAQs.**

- ?** **Is *73 used for FreedomVoice?**
No, *73 is not used for FreedomVoice.
- ?** **Can I turn off call forwarding with *72?**
No, you just turn off call forwarding within your FreedomVoice portal.
- ?** **Does call forwarding also forward text messages?**
No, forwarding your phone does not forward text messages.
- ?** **Why am I getting a busy tone?**
If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.
- ?** **How much does FreedomVoice forwarding cost? Is it free?**
There is no cost to forward with FreedomVoice.
- ?** **Where are my forwarding settings?**
You can find your forwarding settings within your FreedomVoice portal.
- ?** **Can I activate call forwarding remotely?**
You can activate call forwarding via your FreedomVoice portal.
- ?** **Does FreedomVoice have Selective Call Forwarding?**
Yes, FreedomVoice offers Selective Call Forwarding.
- ?** **Does FreedomVoice have Conditional Call Forwarding?**
Yes, FreedomVoice offers Conditional Call Forwarding.
- ?** **Does FreedomVoice have *71 Call Forwarding?**
No, FreedomVoice doesn't have *71 Call Forwarding.
- ?** **How do I know if I've forwarded my FreedomVoice line?**
You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.

