



◆ CALL FORWARDING INSTRUCTIONS ◆

All Calls Call Forwarding

Incoming calls are forwarded to a number of your choice

How To Activate:

1. For a Touchtone phone – Dial *72. For a Rotary/Pulse phone – Dial 1172.
2. At the tone, dial the number to which you want your calls forwarded

How To Deactivate:

1. For Touchtone – Dial *73. For Rotary/Pulse – Dial 1173.

Call Forwarding Busy

Forwards call when the line is busy

How To Activate:

1. For a Touchtone phone – Dial *90. For Rotary/Pulse – Dial 1190.
2. At the dial tone, dial the number to which you want your calls forwarded

How To Deactivate:

1. For a Touchtone phone, Dial *91, For a Rotary/Pulse dial 1191



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Call Forwarding Unanswered

Transfers calls to a phone number of your choice when you are not home

How To Activate:

1. For Touchtone phones – Dial *92. For Rotary/Pulse – Dial 1192
2. At the tone, enter the number of rings you want before the call is forwarded
3. Dial the number to which you want your calls forwarded

Call Forwarding Plus

Allows you to change the forwarding number from any phone

How To Access:

1. Dial the local access number (provided to you at sign up)
2. Enter the telephone number to forward to followed by your four-digit PIN
3. Listen to and follow the voice instructions

For questions regarding call forwarding,
visit www.specialtyanswering.com,
or call us at 1-866-688-8912