



◆ CALL FORWARDING INSTRUCTIONS ◆

Call Forwarding is a calling feature for landlines that allows you to redirect all incoming calls to another telephone number.

Feature Instructions

To Activate:

1. Lift the receiver and listen for dial tone.
2. Dial the Call Forwarding activation code, 72#
3. Listen for dial tone.
4. Dial the telephone number to which you want calls forwarded.
5. Advise someone at that telephone number you will be forwarding your calls. Or if no one answers or the line is busy:
6. Hang up the receiver.
7. Within 2 minutes, repeat steps 1 through 4.
8. Listen for confirmation tones to let you know service is activated.
9. Hang up the receiver. Calls will be automatically forwarded until you inactivate the service.

To Deactivate:

1. Lift the receiver and listen for dial tone.
2. Dial the Call Forwarding inactivation code, 73#
3. Listen for a confirmation dial tone, which indicates the service has been inactivated.
4. Hang up the receiver.

For questions regarding call forwarding,
visit www.specialtyanswering.com,
or call us at 1-866-688-8912.