

# Greenlink Networks **Call Forwarding.** Everything You **Need to Know.**



## How do I turn on call forwarding on a Greenlink Networks phone?

### How To Activate Immediate Call Forwarding:

1. On the phone you wish to forward calls from, dial \*72
2. Enter the 10-digit phone number you wish to forward calls to.
3. Press Send.

## How do I turn off call forwarding on a Greenlink Networks phone?

### How To Deactivate:

1. On the phone you wish to remove call forwarding on, dial \*73
2. Press Send.

### 1. Get started

Start by forwarding your calls to SAS.

### 2. Check it

Call your business from another phone to ensure you're forwarded.

### 3. Have issues

Call your forward number directly to check if the line is working, and try to forward your calls again.

### 4. We're here

Call 866-688-8912 or visit [www.specialtyanswerservice.net](http://www.specialtyanswerservice.net)



#### Hello

Call forwarding is how you get your businesses telephone calls to SAS



#### Easy

No installation necessary - call forwarding is probably already active on your line



#### Goodbye

Cancel call forwarding when you're ready to answer your own calls again



# Greenlink Networks **Call Forwarding FAQs.**

**Is \*73 used for Greenlink Networks?**

Yes, \*73 is used to unforward your lines with Greenlink Networks.

**Can I turn off call forwarding with \*72?**

No. To turn off call forwarding, you must dial \*73.

**Does call forwarding also forward text messages?**

No, forwarding your phone does not forward text messages.

**Why am I getting a busy tone?**

If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.

**How much does Greenlink Networks forwarding cost? Is it free?**

There is no cost to forward with Greenlink Networks.

**Where are my forwarding settings?**

Forwarding is done through your phone, there are no settings.

**Can I activate call forwarding remotely?**

Forwarding is done through your phone, it cannot be activated remotely.

**Does Greenlink Networks have Selective Call Forwarding?**

No, Greenlink Networks doesn't offer Selective Call Forwarding.

**Does Greenlink Networks have Conditional Call Forwarding?**

No, Greenlink Networks doesn't offer Conditional Call Forwarding.

**Does Greenlink Networks have \*71 Call Forwarding?**

No, Greenlink Networks doesn't have \*71 Call Forwarding.

**How do I know if I've forwarded my Greenlink Networks line?**

You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.

