ITP **Call Forwarding.**
Everything You **Need to Know.**

How do I turn on call forwarding on an ITP phone?

How To Activate Immediate Call Forwarding:

1. Dial *72
2. Type the 10-digit phone number you want to forward to
3. Press Send
4. Wait for confirmation beeps

How To Enable Call Forwarding via the Verizon Website:

1. From within your ITP account, select Edit under the Forward control panel.
2. Select "Direct Forward" as the Forwarding Type.
3. Select "Instantly Forward To" and type the 10-digit number you would like your calls forwarded to.
4. Click Save.

How to enable Conditional Call Forwarding (No Answer):

1. Dial *92
2. Type the 10-digit phone number you want to forward to
3. Wait for confirmation beeps

How do I turn off call forwarding on an ITP phone?

How To Deactivate:

1. Dial *73
2. Press Send
3. Wait for confirmation beeps

---

1. **Get started**
   Start by forwarding your calls to SAS.

2. **Check it**
   Call your business from another phone to ensure you're forwarded.

3. **Have issues**
   Call your forward number directly to check if the line is working, and try to forward your calls again.

4. **We're here**
   Call 866-688-8912 or visit www.specialtyansweringservice.net

Hello
Call forwarding is how you get your businesses telephone calls to SAS

Easy
No installation necessary - call forwarding is probably already active on your line

Goodbye
Cancel call forwarding when you're ready to answer your own calls again

ITP **Call Forwarding FAQs.**

Is *73 used for ITP?
*73 is used to unforward your lines with ITP.

Can I turn off call forwarding with *72?
To turn off call forwarding, dial *73. To turn call forwarding on, dial *72 followed by the number you wish to forward calls to.

Does call forwarding also forward text messages?
No, forwarding your phone does not forward text messages.

Why am I getting a busy tone?
If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.

How much does ITP forwarding cost? Is it free?
There is no cost to forward with ITP.

Where are my forwarding settings?
You can find your forwarding settings within your ITP portal.

Can I activate call forwarding remotely?
You can activate call forwarding via your ITP portal.

Does ITP have Selective Call Forwarding?
Yes, ITP offers Selective Call Forwarding.

Does ITP have Conditional Call Forwarding?
Yes, ITP offers Conditional Call Forwarding.

Does ITP have *71 Call Forwarding?
No, ITP doesn't have *71 Call Forwarding.

How do I know if I've forwarded my ITP line?
You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.