

Mediacom **Call Forwarding.** Everything You **Need to Know.**



How do I turn on call forwarding on a Mediacom phone?

How To Activate Immediate Call Forwarding:

1. Dial *72
2. Type the 10-digit phone number you want to forward to
3. Press Send
4. Wait for confirmation beeps

How to enable Selective Call Forwarding:

1. Dial *63. Listen to the announcement telling you whether the feature is currently on or off.
2. The recorded voice then will tell you how many (if any) numbers are currently stored on your list.
3. Follow the voice instructions and dial 3 to turn the feature on or off.
4. The first time you turn on the service, you will be asked to enter the number to which you would like your special calls forwarded. From then on, the system will simply remind you of the current "forward-to" number.
5. If the current number is correct, dial 1. If you wish to change the current "forward to" number, dial 0, and then follow voice instructions.

How do I turn off call forwarding on a Mediacom phone?

How To Deactivate:

1. Dial *73
2. Press Send
3. Wait for confirmation beeps

1. Get started

Start by forwarding your calls to SAS.

2. Check it

Call your business from another phone to ensure you're forwarded.

3. Have issues

Call your forward number directly to check if the line is working, and try to forward your calls again.

4. We're here

Call 866-688-8912 or visit www.specialtyansweringservice.net



Hello

Call forwarding is how you get your businesses telephone calls to SAS



Easy

No installation necessary - call forwarding is probably already active on your line



Goodbye

Cancel call forwarding when you're ready to answer your own calls again



Mediacom **Call Forwarding** FAQs.

- ? Is *73 used for Mediacom?**
*73 is used to unforward your lines with Mediacom.
- ? Can I turn off call forwarding with *72?**
To turn off call forwarding, dial *73. To turn call forwarding on, dial *72 followed by the number you wish to forward calls to.
- ? Does call forwarding also forward text messages?**
No, forwarding your phone does not forward text messages.
- ? Why am I getting a busy tone?**
If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.
- ? How much does Mediacom forwarding cost? Is it free?**
There is no cost to forward with Mediacom.
- ? Where are my forwarding settings?**
Mediacom forwarding is done from your phone, there are no settings.
- ? Can I activate call forwarding remotely?**
Mediacom forwarding is done from your phone, there are no settings.
- ? Does Mediacom have Selective Call Forwarding?**
Yes, Mediacom offers Selective Call Forwarding.
- ? Does Mediacom have Conditional Call Forwarding?**
No, Mediacom does not offer Conditional Call Forwarding.
- ? Does Mediacom have *71 Call Forwarding?**
No, Mediacom does not have *71 Call Forwarding.
- ? How do I know if I've forwarded my Mediacom line?**
You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.

