Momentum Mobility **Call Forwarding.** Everything You **Need to Know.**

How do I turn on call forwarding on a Momentum Mobility phone?

How To Activate Immediate Call Forwarding:

1. Dial *72
2. Type the 10-digit phone number you want to forward to
3. Press Send
4. Wait for confirmation beeps

How To Enable Call Forwarding via the Momentum Mobility Website:

1. Sign into the My Cloud Services Portal website.
2. Click on the View All Features link in the Basic Features card in the Dashboard.
3. Scroll down to Call Forwarding.
4. Click on the adjacent View/Edit drop-down arrow to open the Edit settings view.
5. Click on the toggle next to the appropriate Call Forwarding option(s) to turn On.
6. Enter the 10-digit phone number in the adjacent Forward To: field.
7. Adjust options as desired.
8. Click Save.

How to enable Conditional Call Forwarding (No Answer):

1. Dial *92
2. Type the 10-digit phone number you want to forward to
3. Wait for confirmation beeps

How do I turn off call forwarding on a Momentum Mobility phone?

How To Deactivate:

1. Dial *73
2. Press Send
3. Wait for confirmation beeps

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1. Get started
   Start by forwarding your calls to SAS.

2. Check it
   Call your business from another phone to ensure you're forwarded.

3. Have issues
   Call your forward number directly to check if the line is working, and try to forward your calls again.

4. We're here
   Call 866-688-8912 or visit www.specialtyansweringservice.net

Hello
Call forwarding is how you get your businesses telephone calls to SAS

Easy
No installation necessary - call forwarding is probably already active on your line

Goodbye
Cancel call forwarding when you're ready to answer your own calls again

Momentum Mobility **Call Forwarding FAQs.**

Is *73 used for Momentum Mobility?
*73 is used to unforward your lines with Momentum Mobility.

Can I turn off call forwarding with *72?
To turn off call forwarding, dial *73. To turn call forwarding on, dial *72 followed by the number you wish to forward calls to.

Does call forwarding also forward text messages?
No, forwarding your phone does not forward text messages.

Why am I getting a busy tone?
If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.

How much does Momentum Mobility forwarding cost? Is it free?
There is no cost to forward with Momentum Mobility.

Where are my forwarding settings?
You can find your forwarding settings within your Momentum Mobility portal.

Can I activate call forwarding remotely?
You can activate call forwarding via your Momentum Mobility portal.

Does Momentum Mobility have Selective Call Forwarding?
Yes, Momentum Mobility offers Selective Call Forwarding.

Does Momentum Mobility have Conditional Call Forwarding?
Yes, Momentum Mobility offers Conditional Call Forwarding.

Does Momentum Mobility have *71 Call Forwarding?
No, Momentum Mobility doesn't have *71 Call Forwarding.

How do I know if I've forwarded my Momentum Mobility line?
You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.