

NumberBarn **Call Forwarding.** Everything You **Need to Know.**



How do I turn on call forwarding on a NumberBarn phone?

How To Activate Immediate Call Forwarding:

- 1. Login to your NumberBarn account.
- 2. Select the Account icon from the navigation bar.
- 3. Select Users from the dropdown menu.
- 4. Select the user you would like to edit.
- 5. In the user settings shown, find the section Call Settings.
- 6. Next to Send all calls to, select the Forward option from the drop down menu.
- 7. Enter the 10-digit phone number you wish to have calls forwarded to.
- 8. Be sure to set your "Ring my phone, then send calls to VM after" duration.
- 9. Click Save.

How do I turn off call forwarding on a NumberBarn phone?

How To Deactivate:

- 1. Login to your NumberBarn account.
- 2. Select the Account icon from the navigation bar.
- 3. Select Users from the dropdown menu.
- 4. Select the user you would like to edit.
- 5. In the user settings shown, find the section Call Settings.
- 6. Next to Send all calls to, select the Forward option from the drop down menu.
- 7. Remove the 10-digit phone number you previously added to forward calls to.
- 8. Click Save.

1. Get started

Start by forwarding your calls to SAS.

2. Check it

Call your business from another phone to ensure you're forwarded.

3. Have issues

Call your forward number directly to check if the line is working, and try to forward your calls again.

4. We're here

Call 866-688-8912 or visit www.specialtyansweringservice.net



Hello

Call forwarding is how you get your businesses telephone calls to SAS



Easy

No installation necessary - call forwarding is probably already active on your line



Goodbye

Cancel call forwarding when you're ready to answer your own calls again

NumberBarn Call Forwarding FAQs.

2	Is *73 used for NumberBarn? No, *73 is used for NumberBarn.
2	Can I turn off call forwarding with *72? No. You must turn off call forwarding within your NumberBarn portal.
2	Does call forwarding also forward text messages? No, forwarding your phone does not forward text messages.
2	Why am I getting a busy tone? If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.
2	How much does NumberBarn forwarding cost? Is it free? There is no cost to forward with NumberBarn.
2	Where are my forwarding settings? You can find your forwarding settings within your NumberBarn portal.
2	Can I activate call forwarding remotely? You can activate call forwarding via your NumberBarn portal.
2	Does NumberBarn have Selective Call Forwarding? No, NumberBarn doesn't offer Selective Call Forwarding.
2	Does NumberBarn have Conditional Call Forwarding? Yes, NumberBarn offers Conditional Call Forwarding.
2	Does NumberBarn have *71 Call Forwarding? No, NumberBarn doesn't have *71 Call Forwarding.
2	How do I know if I've forwarded my NumberBarn line? You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not

You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.

