

Greeting: Hello, today is a great day for painting your home! My name is [OpName]. Are you calling today for painting services?

- i. Yes (Paint Services)
 - a. I would be happy to help you with that. I just have a few questions for you, if that's alright. May I have your first name?
 - b. May I have the spelling of your last name?
 - c. And what is the best number to reach you?
 - d. Thank you, [FirstName]. Do you have an email address that you would like to provide?
 - e. Alright, may I have your address please?
 - f. And how many rooms are you looking to have painted?
 - g. Okay, [FirstName]. I will send this message over and have your call returned. Thank you for calling, and have a great day!
 - i. Send message through Google Sheets integration.
- ii. No (All Other Calls)
 - a. I would be happy to help you with that. I just have a few questions for you, if that's alright. May I have your first name?
 - b. May I have the spelling of your last name?
 - c. And what is the best number to reach you?
 - d. Thank you, [FirstName]. Do you have an email address that you would like to provide?
 - e. And what message would you like me to pass on?
 - f. Okay, [FirstName]. I will send this message over and have your call returned. Thank you for calling, and have a great day!
 - i. Send message through Google Sheets integration.