

Peerlogic VOIP **Call Forwarding.** Everything You **Need to Know.**



How do I turn on call forwarding on a Peerlogic VOIP phone?

How To Activate Immediate Call Forwarding:

1. Log into your Peerlogic portal.
2. Click on the Inventory tab.
3. Select the number you wish to enable call forwarding on.
4. Select the time frame in which you want the calls to be forwarded.
5. In the Treatment field, select PSTN Number from the dropdown menu.
6. In the Destination field, type in the 10-digit phone number you want to forward to.
7. Click Save.

How do I turn off call forwarding on a Peerlogic VOIP phone?

How To Deactivate:

1. Log into your Peerlogic portal.
2. Click on the Inventory tab.
3. Select the number you wish to disable call forwarding on.
4. In the Treatment field, select one of the other options from the dropdown menu, like Voicemail or Call Queue.
5. Click Save.

1. Get started

Start by forwarding your calls to SAS.

2. Check it

Call your business from another phone to ensure you're forwarded.

3. Have issues

Call your forward number directly to check if the line is working, and try to forward your calls again.

4. We're here

Call 866-688-8912 or visit www.specialtyansweringservice.net



Hello

Call forwarding is how you get your businesses telephone calls to SAS



Easy

No installation necessary - call forwarding is probably already active on your line



Goodbye

Cancel call forwarding when you're ready to answer your own calls again



Peerlogic VOIP Call Forwarding FAQs.

- ?** **Is *73 used for Peerlogic VOIP?**
No, *73 is not used for Peerlogic VOIP.
- ?** **Can I turn off call forwarding with *72?**
No. You must turn off call forwarding within your Peerlogic portal.
- ?** **Does call forwarding also forward text messages?**
No, forwarding your phone does not forward text messages.
- ?** **Why am I getting a busy tone?**
If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.
- ?** **How much does Peerlogic VOIP forwarding cost? Is it free?**
There is no cost to forward with Peerlogic VOIP.
- ?** **Where are my forwarding settings?**
You can find your forwarding settings within your Peerlogic portal.
- ?** **Can I activate call forwarding remotely?**
You can activate call forwarding via your Peerlogic portal.
- ?** **Does Peerlogic VOIP have Selective Call Forwarding?**
Yes, Peerlogic VOIP offers Selective Call Forwarding.
- ?** **Does Peerlogic VOIP have Conditional Call Forwarding?**
No, Peerlogic VOIP doesn't offer Conditional Call Forwarding.
- ?** **Does Peerlogic VOIP have *71 Call Forwarding?**
No, Peerlogic VOIP doesn't have *71 Call Forwarding.
- ?** **How do I know if I've forwarded my Peerlogic VOIP line?**
You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.

