

Phone.com **Call Forwarding.** Everything You **Need to Know.**



How do I turn on call forwarding on a Phone.com phone?

How To Activate Immediate Call Forwarding:

1. Log into Control.Phone.com.
2. Hover over Configure and select Manage Numbers.
3. Select Edit next to the number you want to forward.
4. Next to Number Action, click Edit.
5. Change Select Operation to Forward Call.
6. Enter the 10-digit phone number you want to forward to.
7. Click Save.

How do I turn off call forwarding on a Phone.com phone?

How To Deactivate:

1. Log into Control.Phone.com.
2. Hover over Configure and select Manage Numbers.
3. Select Edit next to the number you wish to disable call forwarding for.
4. Next to Number Action, click Edit.
5. Change Select Operation from Forward Call to one of the other applicable options based on your needs.
6. Click Save.

1. Get started

Start by forwarding your calls to SAS.

2. Check it

Call your business from another phone to ensure you're forwarded.

3. Have issues

Call your forward number directly to check if the line is working, and try to forward your calls again.

4. We're here

Call 866-688-8912 or visit www.specialtyansweringservice.net



Hello

Call forwarding is how you get your businesses telephone calls to SAS



Easy

No installation necessary - call forwarding is probably already active on your line



Goodbye

Cancel call forwarding when you're ready to answer your own calls again



Phone.com Call Forwarding FAQs.

- ? Is *73 used for Phone.com?**
No, *73 is not used for Phone.com.
- ? Can I turn off call forwarding with *72?**
No. You must turn off call forwarding within your Phone.com portal.
- ? Does call forwarding also forward text messages?**
No, forwarding your phone does not forward text messages.
- ? Why am I getting a busy tone?**
If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.
- ? How much does Phone.com forwarding cost? Is it free?**
There is no cost to forward with Phone.com.
- ? Where are my forwarding settings?**
You can find your forwarding settings within your Phone.com portal.
- ? Can I activate call forwarding remotely?**
You can activate call forwarding via your Phone.com portal.
- ? Does Phone.com have Selective Call Forwarding?**
Yes, Phone.com offers Selective Call Forwarding.
- ? Does Phone.com have Conditional Call Forwarding?**
Yes, Phone.com offers Conditional Call Forwarding.
- ? Does Phone.com have *71 Call Forwarding?**
No, Phone.com doesn't have *71 Call Forwarding.
- ? How do I know if I've forwarded my Phone.com line?**
You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.

