

Greeting: Hello this is [CampaignName]. How can I help you?

- i. Calling to Buy/Rent Property
 - a. I would be happy to help you with that. I just have a few questions for you, if that's alright. May I have your first name?
 - b. May I have the spelling of your last name?
 - c. And what is the best number to reach you?
 - d. Are you looking to buy or rent?
 - e. How much are you looking to spend?
 - f. Thank you, [FirstName]. Do you have an email address that you would like to provide?
 - g. Alright, may I have the address of the property you are interested in?
 - h. Okay, [FirstName]. I will send your information along and have your call returned. Thank you for calling, and enjoy your day!
 - i. Send message through.

ii. Calling to Sell Property

- a. I would be happy to help you with that. I just have a few questions for you, if that's alright. May I have your first name?
- b. May I have the spelling of your last name?
- c. And what is the best number to reach you?
- d. Alright, may I have the address of the property you are selling?
- e. How many floors does it have?
- f. And how many rooms?
- g. Okay, [FirstName]. I will send your information along and have your call returned. Thank you for calling, and enjoy your day!
 - i. Send message through

iii. All Other Calls

- a. I would be happy to help you with that. I just have a few questions for you, if that's alright. May I have your first name?
- b. May I have the spelling of your last name?
- c. And what is the best number to reach you?
- d. Thank you, [FirstName]. What message would you like me to pass on?
- e. Okay, [FirstName]. I will send your information along and have your call returned. Thank you for calling, and enjoy your day!
 - i. Send message through