

Rogers **Call Forwarding.** Everything You **Need to Know.**



How do I turn on call forwarding on a Rogers Communications phone?

How To Activate Immediate Call Forwarding:

1. Dial *72
2. Type the 10-digit phone number you want to forward to
3. Press Send
4. Wait for confirmation beeps

How To Enable Call Forwarding via the MyRogers Website:

1. Go to your MyRogers account
2. Enter User ID and Password. Then sign in
3. From the home page, select the phone you'd like to manage
4. Click Configure your Current Features
5. Select the Forwarding tab
6. Enter the 10-digit phone number in the applicable text box
7. Adjust the options as desired
8. Click Save

How to enable Conditional Call Forwarding (No Answer):

1. Dial *92
2. Type the 10-digit phone number you want to forward to
3. Wait for confirmation beeps

How do I turn off call forwarding on a Rogers Communications phone?

How To Deactivate:

1. Dial *73
2. Press Send
3. Wait for confirmation beeps

1. Get started

Start by forwarding your calls to SAS.

2. Check it

Call your business from another phone to ensure you're forwarded.

3. Have issues

Call your forward number directly to check if the line is working, and try to forward your calls again.

4. We're here

Call 866-688-8912 or visit www.specialtyansweringervice.net



Hello

Call forwarding is how you get your businesses telephone calls to SAS



Easy

No installation necessary - call forwarding is probably already active on your line



Goodbye

Cancel call forwarding when you're ready to answer your own calls again



Rogers Communications **Call Forwarding FAQs.**

- ? Is *73 used for Rogers Communications?**
*73 is used to unforward your lines with Rogers Communications
- ? Can I turn off call forwarding with *72?**
To turn off call forwarding, dial *73. To turn call forwarding on, dial *72 followed by the number you wish to forward calls to.
- ? Does call forwarding also forward text messages?**
No, forwarding your phone does not forward text messages.
- ? Why am I getting a busy tone?**
If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.
- ? How much does Rogers Communications forwarding cost? Is it free?**
There is no cost to forward with Rogers Communications.
- ? Where are my forwarding settings?**
If you subscribe to the Home & Away Online Manager you can view your forwarding settings using your MyRogers account.
- ? Can I activate call forwarding remotely?**
If you subscribe to the Home & Away Online Manager you can remotely forward using your MyRogers account.
- ? Does Rogers Communications have Selective Call Forwarding?**
No, Rogers Communications doesn't offer Selective Call Forwarding.
- ? Does Rogers Communications have Conditional Call Forwarding?**
Yes, Rogers Communications offers Conditional Call Forwarding.
- ? Does Rogers Communications have *71 Call Forwarding?**
No, Rogers Communications doesn't have *71 Call Forwarding.
- ? How do I know if I've forwarded my Rogers Communications line?**
You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.

