

# Skype **Call Forwarding.** Everything You **Need to Know.**



## How do I turn on call forwarding on a Skype phone?

### How To Activate Immediate Call Forwarding:

1. Sign into your Skype account.
2. In the menu bar, click Tools, then Options.
3. Under Calls, click Call Forwarding.
4. Click Call Forwarding Options and check the box next to Forward my calls to.
5. Enter the 10-digit phone number you want to forward to.
6. Adjust the options as desired.
7. Click Save.

## How do I turn off call forwarding on a Skype phone?

### How To Deactivate:

1. Sign into your Skype account.
2. In the menu bar, click Tools, then Options.
3. Under Calls, click Call Forwarding.
4. Uncheck the box next to Forward my calls to.
5. Click Save.

### 1. Get started

Start by forwarding your calls to SAS.

### 2. Check it

Call your business from another phone to ensure you're forwarded.

### 3. Have issues

Call your forward number directly to check if the line is working, and try to forward your calls again.

### 4. We're here

Call 866-688-8912 or visit [www.specialtyansweringservice.net](http://www.specialtyansweringservice.net)



#### Hello

Call forwarding is how you get your businesses telephone calls to SAS



#### Easy

No installation necessary - call forwarding is probably already active on your line



#### Goodbye

Cancel call forwarding when you're ready to answer your own calls again



# Skype Call Forwarding FAQs.

- ? Is \*73 used for Skype?**  
No, \*73 is not used for Skype.
- ? Can I turn off call forwarding with \*72?**  
No, you must turn off call forwarding within your Skype account.
- ? Does call forwarding also forward text messages?**  
No, forwarding your phone does not forward text messages.
- ? Why am I getting a busy tone?**  
If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.
- ? How much does Skype forwarding cost? Is it free?**  
There is no cost to forward with Skype.
- ? Where are my forwarding settings?**  
You can find your forwarding settings within your Skype portal.
- ? Can I activate call forwarding remotely?**  
You can activate call forwarding via your Skype portal.
- ? Does Skype have Selective Call Forwarding?**  
No, Skype doesn't offer Selective Call Forwarding.
- ? Does Skype have Conditional Call Forwarding?**  
Yes, Skype offers Conditional Call Forwarding.
- ? Does Skype have \*71 Call Forwarding?**  
No, Skype doesn't have \*71 Call Forwarding.
- ? How do I know if I've forwarded my Skype line?**  
You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.

