

# Straight Talk Wireless **Call Forwarding.** Everything You **Need to Know.**



How To Activate Immediate Call Forwarding:

- 1. On your mobile phone, tab the Phone icon
- 2. Tap the Menu icon in the upper right-hand side of your screen.
- 3. Tap Settings, then tap Call Settings
- 4. Slide the screen up for more options, then tap Call Forwarding.
- 5. Choose the Always Forward option.
- 6. Enter 1, followed by the area code and phone number where you would like to have your calls forwarded.
- 7. Tap Update

### How do I turn off call forwarding on a Straight Talk Wireless phone?

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#### How To Deactivate:

- 1. On your mobile phone, tap the Phone icon.
- 2. Tap the Menu icon in the upper right-hand side of your screen.
- 3. Tap Settings, then tap Call Settings.
- 4. Slide the screen up for more options, then tap Call Forwarding.
- 5. Choose the Always Forward option, then choose Disable.

#### 1. Get started

Start by forwarding your calls to SAS.

#### 2. Check it

Call your business from another phone to ensure you're forwarded.

#### 3. Have issues

Call your forward number directly to check if the line is working, and try to forward your calls again.

#### 4. We're here

Call 866-688-8912 or visit www.specialtyansweringservice.net

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### Hello

Call forwarding is how you get your businesses telephone calls to SAS



#### Easy

No installation necessary - call forwarding is probably already active on your line



#### Goodbye

Cancel call forwarding when you're ready to answer your own calls again

# Straight Talk Wireless Call Forwarding FAQs.

2	<b>Is *73 used for Straight Talk Wireless?</b> No, *73 is not used for Straight Talk Wireless.
2	<b>Can I turn off call forwarding with *72?</b> No, you must turn off call forwarding within your Straight Talk Wireless phone's settings.
2	<b>Does call forwarding also forward text messages?</b> No, forwarding your phone does not forward text messages.
?	<b>Why am I getting a busy tone?</b> If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.
2	How much does Straight Talk Wireless forwarding cost? Is it free? There is no cost to forward with Straight Talk Wireless.
2	<b>Where are my forwarding settings?</b> You can find your forwarding settings within your Straight Talk Wireless phone.
2	<b>Can I activate call forwarding remotely?</b> You must activate call forwarding within your Straight Talk Wireless phone's settings.
2	<b>Does Straight Talk Wireless have Selective Call Forwarding?</b> No, Straight Talk Wireless doesn't offer Selective Call Forwarding.
2	Does Straight Talk Wireless have Conditional Call Forwarding? Yes, Straight Talk Wireless offers Conditional Call Forwarding.
2	<b>Does Straight Talk Wireless have *71 Call Forwarding?</b> No, Straight Talk Wireless doesn't have *71 Call Forwarding.
2	<b>How do I know if I've forwarded my Straight Talk Wireless line?</b> You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.

