

# T-Mobile **Call Forwarding.** Everything You **Need to Know.**



## How do I turn on call forwarding on a T-Mobile phone?

### How To Activate Immediate Call Forwarding:

1. Dial \*\*21\*
2. Type the 10-digit phone number you want to forward to
3. Press Send
4. Wait for confirmation beeps

### How to enable Conditional Call Forwarding (No Answer):

1. Dial \*\*61\*1
2. Type in the 10-digit phone number you want to forward to, followed by \*\*X# (the X variable is the amount of seconds you want to wait before the line forwards. If you want it to wait 20 seconds, then you'd type \*\*20#).
3. Wait for confirmation beeps.
4. To turn off, dial ##61#.

## How do I turn off call forwarding on a T-Mobile phone?

### How To Deactivate:

1. Dial ##21#
2. Press Send
3. Wait for confirmation beeps

### 1. Get started

Start by forwarding your calls to SAS.

### 2. Check it

Call your business from another phone to ensure you're forwarded.

### 3. Have issues

Call your forward number directly to check if the line is working, and try to forward your calls again.

### 4. We're here

Call 866-688-8912 or visit [www.specialtyansweringervice.net](http://www.specialtyansweringervice.net)



#### Hello

Call forwarding is how you get your businesses telephone calls to SAS



#### Easy

No installation necessary - call forwarding is probably already active on your line



#### Goodbye

Cancel call forwarding when you're ready to answer your own calls again



# T-Mobile Call Forwarding FAQs.

- ?** **Is \*73 used for T-Mobile?**  
No, \*73 is not used for T-Mobile.
- ?** **Can I turn off call forwarding with \*72?**  
No. To turn off call forwarding, dial ##21#.
- ?** **Does call forwarding also forward text messages?**  
No, forwarding your phone does not forward text messages.
- ?** **Why am I getting a busy tone?**  
If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.
- ?** **How much does T-Mobile forwarding cost? Is it free?**  
There is no cost to forward with T-Mobile.
- ?** **Where are my forwarding settings?**  
Forwarding is done from your phone, there are no settings.
- ?** **Can I activate call forwarding remotely?**  
Forwarding is done from your phone, you cannot activate it remotely.
- ?** **Does T-Mobile have Selective Call Forwarding?**  
No, T-Mobile doesn't offer Selective Call Forwarding.
- ?** **Does T-Mobile have Conditional Call Forwarding?**  
Yes, T-Mobile offers Conditional Call Forwarding.
- ?** **Does T-Mobile have \*71 Call Forwarding?**  
No, T-Mobile doesn't have \*71 Call Forwarding.
- ?** **How do I know if I've forwarded my T-Mobile line?**  
You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.

