

◆ CALL FORWARDING INSTRUCTIONS ◆

Call Forward Variable

This feature allows you to forward calls to another phone from your main phone. Combine this feature with Remote Access Call Forwarding for complete flexibility.

To activate Call Forward Variable:

- Dial *72
- Listen for dial tone
- Dial the number where the calls should be forwarded
- You will hear a confirmation tone

To deactivate Call Forward Variable:

- Dial *73
- Once you hear the confirmation tone the feature is deactivated

Remote Access Call Forwarding

This feature allows you to activate Call Forward Variable from any location. Your calls can follow you quickly and efficiently.

To activate Call Forwarding Remote Access:

- Dial your Remote Access Call Forwarding Number:
 - SW Florida 239-333-2250
 - Polk County 863-332-1050
 - Toll Free 866-947-6404
 - Enter the 10-digit phone number that you wish to forward followed by the # sign
 - Enter your personal identification number followed by the # sign
- ***Call our Helpdesk at 877-333-8127 to obtain your PIN
- Enter feature code *72; you will hear a stutter dial tone
 - Enter the destination number as you would dial it from your main phone
 - You will hear two beeps confirming your number is forwarded

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Remote Access Call Forwarding cont'd.

To change or remove forwarding:

- Repeat all steps listed above before entering the feature code
- Dial *73
- You will hear two beeps confirming that your call forwarding has been turned off

Call Forward No Answer

This feature forwards a call to a specified number if the line isn't answered in a specified amount of time.

- *92 activates
- *93 deactivates

Call Forward Busy Line

This feature forwards a call to a specified number if the line is busy.

- *90 activates
- *91 deactivates

For questions regarding call forwarding,
visit www.specialtyanswering.com,
or call us at 1-866-688-8912.