

US Cellular **Call Forwarding.** Everything You **Need to Know.**



How do I turn on call forwarding on a US Cellular phone?

How To Activate Immediate Call Forwarding:

1. Dial *72
2. Type the 10-digit phone number you want to forward to
3. Press Send
4. Wait for confirmation beeps

How To Enable Call Forwarding via the US Cellular Website:

1. Go to US Cellular website
2. Enter User ID and Password and click Sign In
3. Navigate to the “My Account” or “Settings” section
4. Look for the “Call Forwarding” or “Phone Settings” option
5. Select the phone number or line that you want to set up call forwarding for
6. Enter the 10-digit phone number in the applicable box.
7. Adjust the options as desired
8. Click Save.

How to enable Conditional Call Forwarding (No Answer):

1. Dial *92
2. Type the 10-digit phone number you want to forward to
3. Wait for confirmation beeps

How do I turn off call forwarding on a US Cellular phone?

How To Deactivate:

1. Dial *720
2. Press Send
3. Wait for confirmation beeps

1. Get started

Start by forwarding your calls to SAS.

2. Check it

Call your business from another phone to ensure you're forwarded.

3. Have issues

Call your forward number directly to check if the line is working, and try to forward your calls again.

4. We're here

Call 866-688-8912 or visit www.specialtyansweringservice.net



Hello

Call forwarding is how you get your businesses telephone calls to SAS



Easy

No installation necessary - call forwarding is probably already active on your line



Goodbye

Cancel call forwarding when you're ready to answer your own calls again



US Cellular **Call Forwarding FAQs.**

- ?** **Is *73 used for US Cellular?**
No, *72 is used to forward calls with US Cellular.
- ?** **Can I turn off call forwarding with *72?**
To turn off call forwarding, dial *720.
- ?** **Does call forwarding also forward text messages?**
No, forwarding your phone does not forward text messages.
- ?** **Why am I getting a busy tone?**
If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.
- ?** **How much does US Cellular forwarding cost? Is it free?**
There is no cost to forward with US Cellular. However, all forwarded calls are billed at the Outgoing Minutes Rate.
- ?** **Where are my forwarding settings?**
You can find your forwarding settings within the US Cellular website.
- ?** **Can I activate call forwarding remotely?**
You can activate call forwarding via the US Cellular website.
- ?** **Does US Cellular have Selective Call Forwarding?**
No, US Cellular doesn't have Selective Call Forwarding.
- ?** **Does US Cellular have Conditional Call Forwarding?**
Yes, *92 is Conditional Call Forwarding with US Cellular. Conditional Call Forwarding means the call will ring to your phone first. If there is no answer, the call will forward to the designated number you've forwarded to.
- ?** **Does US Cellular have *71 Call Forwarding?**
No, US Cellular doesn't have *71 Call Forwarding.
- ?** **How do I know if I've forwarded my US Cellular line?**
You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.

