

## ◆ CALL FORWARDING INSTRUCTIONS ◆

Three types of Call Forwarding are available:

**Immediate Call Forwarding:** Immediately forwards incoming calls to a specified number

- To forward all calls to another number, without even ringing the handset, dial:

*\*72 + 10-digit telephone number + SEND*

- To turn off Immediate Call Forwarding, dial:

*\*720 + SEND*

**Busy Call Forwarding:** Forwards incoming calls to a specified number (instead of voicemail) when busy on another call

- To forward all calls to another number when the phone is busy, dial:

*\*90 + 10-digit telephone number + SEND*

- To turn off Busy Call Forwarding, dial:

*\*900 + SEND*

**No Answer Call Forwarding:** Forwards incoming calls to a specified number (instead of voicemail), when call is not answered (usually after about 4 to 6 rings), or if the phone is not on.

- To forward all calls to another number when the phone is not answered, dial:

*\*92 + 10-digit telephone number + SEND*

- To turn off No Answer Call Forwarding, dial:

*\*920 + SEND*

All **Call Forwarded Calls** are billed at the Outgoing Minutes Rate (not Incoming Rate). If Call Forwarding is used while the cell phone is roaming, the outbound call will be charged at the roaming rate (plus any applicable long distance charges).

For questions regarding call forwarding,  
visit [www.specialtyansweringservice.net](http://www.specialtyansweringservice.net),  
or call us at **1-866-688-8912**.