Veracity Networks **Call Forwarding.**
Everything You **Need to Know.**

How do I turn on call forwarding on a Veracity Networks phone?

How To Activate Immediate Call Forwarding:

1. Log into your Veracity Networks account.
2. Under the Options menu on the left-hand side, select Incoming Calls.
3. Select Call Forwarding Always.
4. Click the On option.
5. Enter the 10-digit phone number you want to forward to.
6. Click Save.

How to enable Conditional Call Forwarding (No Answer):

1. Log into your Veracity Networks account.
2. Under the Options menu on the left-hand side, select Incoming Calls.
3. Select Call Forwarding No Answer.
4. Click the On option.
5. Type the 10-digit phone number you want to forward to.
6. Set the number of rings you want to play before forwarding.
7. Click Save.

How do I turn off call forwarding on a Veracity Networks phone?

How To Deactivate:

1. Log into your Veracity Networks account.
2. Under the Options menu on the left-hand side, select Incoming Calls.
3. Select Call Forwarding Always.
4. Click the Off option.
5. Click Save.

1. Get started
   Start by forwarding your calls to SAS.

2. Check it
   Call your business from another phone to ensure you're forwarded.

3. Have issues
   Call your forward number directly to check if the line is working, and try to forward your calls again.

4. We're here
   Call 866-688-8912 or visit www.specialtyansweringservice.net

Hello
Call forwarding is how you get your businesses telephone calls to SAS

Easy
No installation necessary - call forwarding is probably already active on your line

Goodbye
Cancel call forwarding when you're ready to answer your own calls again

Veracity Networks **Call Forwarding FAQs.**

Is *73 used for Veracity Networks?
No, *73 is not used for Veracity Networks.

Can I turn off call forwarding with *72?
No. You must turn off call forwarding within your Veracity Networks portal.

Does call forwarding also forward text messages?
No, forwarding your phone does not forward text messages.

Why am I getting a busy tone?
If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.

How much does Veracity Networks forwarding cost? Is it free?
There is no cost to forward with Veracity Networks.

Where are my forwarding settings?
You can find your forwarding settings within your Veracity Networks portal.

Can I activate call forwarding remotely?
You can activate call forwarding via your Veracity Networks portal.

Does Veracity Networks have Selective Call Forwarding?
Yes, Veracity Networks offers Selective Call Forwarding on their advanced platform.

Does Veracity Networks have Conditional Call Forwarding?
Yes, Veracity Networks offers Conditional Call Forwarding.

Does Veracity Networks have *71 Call Forwarding?
No, Veracity Networks doesn't have *71 Call Forwarding.

How do I know if I've forwarded my Veracity Networks line?
You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.