Viya **Call Forwarding.**
Everything You **Need to Know.**

How do I turn on call forwarding on a Viya phone?

How To Activate Selective Call Forwarding:

1. Dial *63
2. Follow instruction prompts

How do I turn off call forwarding on a Viya phone?

How To Deactivate:

1. Dial *63
2. Follow instruction prompts

1. Get started
   Start by forwarding your calls to SAS.

2. Check it
   Call your business from another phone to ensure you're forwarded.

3. Have issues
   Call your forward number directly to check if the line is working, and try to forward your calls again.

4. We're here
   Call 866-688-8912 or visit www.specialtyansweringservice.net

Hello
Call forwarding is how you get your businesses telephone calls to SAS

Easy
No installation necessary - call forwarding is probably already active on your line

Goodbye
Cancel call forwarding when you're ready to answer your own calls again

Viya **Call Forwarding FAQs.**

Is *73 used for Viya?
No, *73 is not used for Viya.

Can I turn off call forwarding with *72?
No. You must turn off Selective Call Forwarding by dialing *63.

Does call forwarding also forward text messages?
No, forwarding your phone does not forward text messages.

Why am I getting a busy tone?
If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.

How much does Viya forwarding cost? Is it free?
Residential selective call forwarding is $4.70/month.

Where are my forwarding settings?
Forwarding is done from your phone, there are no settings.

Can I activate call forwarding remotely?
Forwarding is done from your phone, it cannot be activated remotely.

Does Viya have Selective Call Forwarding?
Yes, Viya offers Selective Call Forwarding.

Does Viya have Conditional Call Forwarding?
No, Viya doesn't offer Conditional Call Forwarding.

Does Viya have *71 Call Forwarding?
No, Viya doesn't have *71 Call Forwarding.

How do I know if I've forwarded my Verizon line?
You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.