VoIP.ms **Call Forwarding.**
Everything You **Need to Know.**

How do I turn on call forwarding on a VoIP.ms phone?

How To Activate Immediate Call Forwarding:

1. Log into your VoIP.ms account.
2. Select DID Numbers, then Call Forwarding.
3. Click Add Forwarding.
4. Enter the 10-digit phone number you want to forward to.
5. Adjust settings as desired.
6. Click Save.
7. Next go to Manage DID.
8. Select the DID number you want to forward and then click on the Edit DID button.
9. Select the Call Forwarding option and then select the number from the drop down menu on the right.
10. Click Save.

How do I turn off call forwarding on a VoIP.ms phone?

How To Deactivate:

1. Log into your VoIP.ms account.
2. Select Manage DID.
3. Select the DID number you wish to unforward, then click the Edit DID button.
4. Next to the Call Forwarding option, deselect the number you have your DID pointed to.
5. Click Save.

1. Get started
   Start by forwarding your calls to SAS.

2. Check it
   Call your business from another phone to ensure you're forwarded.

3. Have issues
   Call your forward number directly to check if the line is working, and try to forward your calls again.

4. We're here
   Call 866-688-8912 or visit www.specialtyansweringservice.net

Hello
Call forwarding is how you get your businesses telephone calls to SAS

Easy
No installation necessary - call forwarding is probably already active on your line

Goodbye
Cancel call forwarding when you're ready to answer your own calls again

VoIP.ms **Call Forwarding FAQs.**

Is *73 used for VoIP.ms?
No, *73 is not used for VoIP.ms.

Can I turn off call forwarding with *72?
No. You must turn off call forwarding within your VoIP.ms portal.

Does call forwarding also forward text messages?
No, forwarding your phone does not forward text messages.

Why am I getting a busy tone?
If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.

How much does VoIP.ms forwarding cost? Is it free?
There is no cost to forward with VoIP.ms.

Where are my forwarding settings?
You can find your forwarding settings within your VoIP.ms portal.

Can I activate call forwarding remotely?
You can activate call forwarding via your VoIP.ms portal.

Does VoIP.ms have Selective Call Forwarding?
No, VoIP.ms doesn't offer Selective Call Forwarding.

Does VoIP.ms have Conditional Call Forwarding?
Yes, VoIP.ms offers Conditional Call Forwarding.

Does VoIP.ms have *71 Call Forwarding?
No, VoIP.ms doesn't have *71 Call Forwarding.

How do I know if I've forwarded my VoIP.ms line?
You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.

sas