Vonage **Call Forwarding.**
Everything You **Need to Know.**

How do I turn on call forwarding on a Vonage phone?

How To Activate Immediate Call Forwarding:

1. Dial *72
2. Type the 10-digit phone number you want to forward to
3. Press 1 to confirm

How To Enable Call Forwarding via the Vonage Website:

1. Sign in to your Online Account.
2. Click the Summary tab and under My Numbers, click a phone number, if applicable.
3. Go to Features & Settings and click Calling Features.
4. Go to Call Forwarding and click Edit.
5. Select the number of seconds you want your Vonage phone to ring before forwarding.
6. Enter the phone number where you want to forward calls.
7. Click Save. Once you save your settings, Call Forwarding is turned on.

How do I turn off call forwarding on a Vonage phone?

How To Deactivate:

1. Dial *73
2. Wait for confirmation beeps

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1. Get started
   Start by forwarding your calls to SAS.

2. Check it
   Call your business from another phone to ensure you're forwarded.

3. Have issues
   Call your forward number directly to check if the line is working, and try to forward your calls again.

4. We're here
   Call 866-688-8912 or visit www.specialtyansweringservice.net

Hello
Call forwarding is how you get your businesses telephone calls to SAS

Easy
No installation necessary - call forwarding is probably already active on your line

Goodbye
Cancel call forwarding when you're ready to answer your own calls again

Vonage **Call Forwarding FAQs.**

Is *73 used for Vonage?
*73 is used to unforward your lines with Vonage.

Can I turn off call forwarding with *72?
To turn off call forwarding, dial *73. To turn call forwarding on, dial *72 followed by the number you wish to forward calls to.

Does call forwarding also forward text messages?
No, forwarding your phone does not forward text messages.

Why am I getting a busy tone?
If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.

How much does Vonage forwarding cost? Is it free?
There is no cost to forward with Vonage.

Where are my forwarding settings?
You can find your forwarding settings within your Vonage portal.

Can I activate call forwarding remotely?
You can activate call forwarding via your Vonage portal.

Does Vonage have Selective Call Forwarding?
Vonage offers Selective Call Forwarding via the Follow Me feature, where you can direct incoming calls to ring up to five extensions and/or phone numbers in the sequence you specify.

Does Vonage have Conditional Call Forwarding?
No, Vonage does not offer Conditional Call Forwarding

Does Vonage have *71 Call Forwarding?
No, Vonage doesn't have *71 Call Forwarding.

How do I know if I've forwarded my Vonage line?
You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.