

Vumber.com **Call Forwarding.** Everything You **Need to Know.**



How do I turn on call forwarding on a Vumber.com phone?

How To Activate Immediate Call Forwarding:

1. Log into your Vumber.com account.
2. From the left-hand side, choose My Number.
3. Click Configure next to the number you wish to forward.
4. Select the Call Forwarding tab.
5. Select Edit to update the number calls are forwarded to.
6. Type the 10-digit phone number you want to forward to
7. Click Save.

How do I turn off call forwarding on a Vumber.com phone?

How To Deactivate:

1. Log into your Vumber.com account.
2. From the left-hand side, choose My Number.
3. Click Configure next to the number you wish to unforward.
4. Select the Call Forwarding tab.
5. Select Edit to update the number calls are forwarded to.
6. Remove the forwarding number.
7. Click Save.

1. Get started

Start by forwarding your calls to SAS.

2. Check it

Call your business from another phone to ensure you're forwarded.

3. Have issues

Call your forward number directly to check if the line is working, and try to forward your calls again.

4. We're here

Call 866-688-8912 or visit www.specialtyansweringervice.net



Hello

Call forwarding is how you get your businesses telephone calls to SAS



Easy

No installation necessary - call forwarding is probably already active on your line














Goodbye

Cancel call forwarding when you're ready to answer your own calls again



Vumber.com Call Forwarding FAQs.

-  **Is *73 used for Vumber.com?**
No, *73 is not used to unforward your lines with Vumber.com.
-  **Can I turn off call forwarding with *72?**
No, you cannot turn off call forwarding with *73. You must turn off call forwarding within your Vumber.com portal.
-  **Does call forwarding also forward text messages?**
No, forwarding your phone does not forward text messages.
-  **Why am I getting a busy tone?**
If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.
-  **How much does Vumber.com forwarding cost? Is it free?**
There is no cost to forward with Vumber.com.
-  **Where are my forwarding settings?**
You can find your forwarding settings within your Vumber.com portal.
-  **Can I activate call forwarding remotely?**
You can activate call forwarding via your Vumber.com portal.
-  **Does Vumber.com have Selective Call Forwarding?**
Yes, Vumber.com offers Selective Call Forwarding.
-  **Does Vumber.com have Conditional Call Forwarding?**
Yes, Vumber.com offers Conditional Call Forwarding.
-  **Does Vumber.com have *71 Call Forwarding?**
No, Vumber.com doesn't have *71 Call Forwarding.
-  **How do I know if I've forwarded my Vumber.com line?**
You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.

