WOW **Call Forwarding.**
Everything You **Need to Know.**

How do I turn on call forwarding on a WOW phone?

How To Activate Immediate Call Forwarding:

1. Dial *72
2. Type the 10-digit phone number you want to forward to
3. Wait for confirmation beeps

How to enable Selective Call Forwarding:

1. Dial *63
2. Type the 10-digit phone number you want to forward to
3. Listen to the On/Off announcement
4. To turn the service on, press 3
5. To add an entry to the forwarding list, press #
6. To remove one or more entries, press *
7. To hear entries on the forwarding list press 1.
8. To repeat instructions dial 0.

How do I turn off call forwarding on a WOW phone?

How To Deactivate:

1. Dial *73
2. Press Send
3. Wait for confirmation beeps

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1. Get started
Start by forwarding your calls to SAS.

2. Check it
Call your business from another phone to ensure you're forwarded.

3. Have issues
Call your forward number directly to check if the line is working, and try to forward your calls again.

4. We're here
Call 866-688-8912 or visit www.specialtyansweringservice.net

Hello
Call forwarding is how you get your businesses telephone calls to SAS

Easy
No installation necessary - call forwarding is probably already active on your line

Goodbye
Cancel call forwarding when you're ready to answer your own calls again

WOW **Call Forwarding FAQs.**

Is *73 used for WOW?
*73 is used to unforward your lines with WOW

Can I turn off call forwarding with *72?
To turn off call forwarding, dial *73. To turn call forwarding on, dial *72 followed by the number you wish to forward calls to.

Does call forwarding also forward text messages?
No, forwarding your phone does not forward text messages.

Why am I getting a busy tone?
If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.

How much does WOW forwarding cost? Is it free?
There is no cost to forward with WOW.

Where are my forwarding settings?
WOW forwarding is done from your phone, there are no settings.

Can I activate call forwarding remotely?
WOW forwarding is done from your phone, there are no settings.

Does WOW have Selective Call Forwarding?
Yes, WOW has Selective Call Forwarding. Note that Selective Call Forwarding and Call Forwarding can be available on the same line, but only one can be active at a time. The destination of your Selective Call Forwarding may be local or long distance.

Does WOW have Conditional Call Forwarding?
No, WOW does not have Conditional Call Forwarding.

Does WOW have *71 Call Forwarding?
No, WOW doesn't have *71 Call Forwarding.

How do I know if I've forwarded my WOW line?
You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.