Weave **Call Forwarding.**
Everything You **Need to Know.**

How do I turn on call forwarding on a Weave phone?

How To Activate Immediate Call Forwarding:

1. From within the desktop app, select the Menu icon.
2. Click Settings, then click Phones.
3. Click on the toggle next to Forwarding Number.
4. Select the phone number you want your incoming calls to be forwarded to or add a new number by selecting + New Number at the bottom of the pop-up window.
5. Click Save.

How do I turn off call forwarding on a Weave phone?

How To Deactivate:

1. From within the desktop app, click on the FWD alert at the top of your desktop app.
2. Click on the toggle to turn forwarding off.

1. Get started
Start by forwarding your calls to SAS.

2. Check it
Call your business from another phone to ensure you're forwarded.

3. Have issues
Call your forward number directly to check if the line is working, and try to forward your calls again.

4. We're here
Call 866-688-8912 or visit www.specialtyansweringservice.net

Hello
Call forwarding is how you get your businesses telephone calls to SAS

Easy
No installation necessary - call forwarding is probably already active on your line

Goodbye
Cancel call forwarding when you're ready to answer your own calls again

Weave **Call Forwarding FAQs.**

Is *73 used for Weave?
No, *73 is not used for Weave.

Can I turn off call forwarding with *72?
No. You must turn off call forwarding within your Weave app.

Does call forwarding also forward text messages?
No, forwarding your phone does not forward text messages.

Why am I getting a busy tone?
If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.

How much does Weave forwarding cost? Is it free?
There is no cost to forward with Weave.

Where are my forwarding settings?
You can find your forwarding settings within your Weave app.

Can I activate call forwarding remotely?
You can activate call forwarding via your Weave app.

Does Weave have Selective Call Forwarding?
No, Weave doesn't offer Selective Call Forwarding.

Does Weave have Conditional Call Forwarding?
No, Weave doesn't offer Conditional Call Forwarding.

Does VWeave have *71 Call Forwarding?
No, Weave doesn't have *71 Call Forwarding.

How do I know if I've forwarded my Weaven line?
You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.

sas