

Whidbey Telecom **Call Forwarding.** Everything You **Need to Know.**



How do I turn on call forwarding on a Whidbey Telecom phone?

How To Activate Immediate Call Forwarding:

1. Dial *72
2. Type the 10-digit phone number you want to forward to
3. Press #
4. Wait for confirmation beeps

How To Enable Remote Call Forwarding:

1. Dial 321-6878 or 945-6878 (add 1-360 if calling from out of your local service area)
2. Enter your 10-digit telephone number followed by the # sign
3. Enter your PIN followed by the # sign
4. Enter *72
5. You will hear a Dial Tone
6. Enter the 10-digit number you want calls forwarded to, followed by the # sign (a 1 is not needed for long-distance forwarding)
7. You will hear a pause followed by a quick double beep confirming the entry.

How do I turn off call forwarding on a Whidbey Telecom phone?

How To Deactivate:

1. Dial *73
2. Press Send
3. Wait for confirmation beeps

1. Get started

Start by forwarding your calls to SAS.

2. Check it

Call your business from another phone to ensure you're forwarded.

3. Have issues

Call your forward number directly to check if the line is working, and try to forward your calls again.

4. We're here

Call 866-688-8912 or visit www.specialtyansweringervice.net



Hello

Call forwarding is how you get your businesses telephone calls to SAS



Easy

No installation necessary - call forwarding is probably already active on your line



Goodbye

Cancel call forwarding when you're ready to answer your own calls again



Whidbey Telecom **Call Forwarding FAQs.**

- ? Is *73 used for Whidbey Telecom?**
*73 is used to unforward your lines with Whidbey Telecom.
- ? Can I turn off call forwarding with *72?**
To turn off call forwarding, dial *73. To turn call forwarding on, dial *72 followed by the number you wish to forward calls to.
- ? Does call forwarding also forward text messages?**
No, forwarding your phone does not forward text messages.
- ? Why am I getting a busy tone?**
If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.
- ? How much does Whidbey Telecom forwarding cost? Is it free?**
There is no cost to forward with Whidbey Telecom.
- ? Where are my forwarding settings?**
Whidbey Telecom forwarding is done from your phone, there are no settings.
- ? Can I activate call forwarding remotely?**
Yes, you can activate call forwarding remotely with Whidbey Telecom.
- ? Does Whidbey Telecom have Selective Call Forwarding?**
No, Whidbey Telecom does not offer Selective Call Forwarding.
- ? Does Verizon have Conditional Call Forwarding?**
No, Whidbey Telecom does not offer Conditional Call Forwarding.
- ? Does Verizon have *71 Call Forwarding?**
No, Whidbey Telecom does not have *71 Call Forwarding.
- ? How do I know if I've forwarded my Whidbey Telecom line?**
You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.

